

COMPANY REGISTRATION NUMBER: 07483469
CHARITY REGISTRATION NUMBER: 1140962

Welsh Women's Aid
Company Limited by Guarantee
Financial Statements
31 March 2018

WALTER HUNTER & CO LIMITED
Chartered accountant & statutory auditor
24 Bridge Street
Newport
South Wales
NP20 4SF

Welsh Women's Aid

Company Limited by Guarantee

Financial Statements

Year ended 31 March 2018

	Page
Trustees' annual report (incorporating the director's report)	1
Independent auditor's report to the members	14
Statement of financial activities (including income and expenditure account)	18
Statement of financial position	19
Statement of cash flows	20
Notes to the financial statements	21

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2018

The trustees, who are also the directors for the purposes of company law, present their report and the financial statements of the charity for the year ended 31 March 2018.

Reference and administrative details

Registered charity name	Welsh Women's Aid
Charity registration number	1140962
Company registration number	07483469
Principal office and registered office	Pendragon House Caxton Place Cardiff CF23 8XE

The trustees

C Arthur (Interim Chair)
M Fackrell (Interim Treasurer)
D Dolby (Treasurer)
J Dymont
R Eagles
J Hobbs
S James
M Merrill (Resigned)
P Walters
J Taylor

Auditor	Walter Hunter & Co Limited Chartered accountant & statutory auditor 24 Bridge Street Newport South Wales NP20 4SF
----------------	--

Bankers	Unity Trust Bank Plc Nine Brindleyplace Birmingham B1 2HB
----------------	--

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2018

Structure, governance and management

Governing document

Welsh Women's Aid is governed by a Memorandum and Articles of Association and was incorporated in January 2011. Welsh Women's Aid was registered as a charity in March 2011.

As a registered charity and a Company Limited by Guarantee, Welsh Women's Aid is required to report annually to both the Charity Commission and Companies House. In the event of the organisation winding up, its members are required to contribute an amount not exceeding £1. Welsh Women's Aid's current governing document was updated in December 2013.

Recruitment and Appointment of Trustees

The Directors of the company are also the charity trustees.

All Trustees are recruited in line with Welsh Women's Aid Trustee Recruitment and Selection Policy and procedural framework. The Board is able to decide how many vacancies there are subject to the maximum of twelve persons and minimum of three persons. At least four Trustees should be recruited from Welsh Women's Aid membership of specialist services.

All Trustees are appointed for the skills and experience that they bring and their ability to assist Welsh Women's Aid in meeting its charitable objects. Candidates for all Trustee positions are interviewed, references are sought, and the recruitment panel recommendations are agreed by the Board. Trustees are confirmed at the AGM.

All terms of office are for a period of 3 years. Trustees who serve a three-year term are eligible for re-appointment for one additional term.

Trustees have the power to co-opt additional board members, who must retire at the next AGM but may stand for re-election as a Trustee. When considering co-opting members, the Board has regard to the requirement for any specialist skills and knowledge, such as fundraising/funding, HR, understanding of domestic abuse and other forms of violence against women, children and young people.

In 2017/18 the interim chair continued to fulfil the role prior to a formal recruitment process to be actioned in 2018/19. One trustee resumed their role as Treasure following a period of maternity leave. One trustee resigned their role during the year.

Board of Trustees induction and training

All new Trustees are provided with Welsh Women's Aid's Memorandum and Articles, Governance Policy which sets out their roles and responsibilities, a copy of 'The Essential Trustee' provided by the Charity Commission, and are invited to discuss any queries with the Chair.

New members of the Board undergo a comprehensive induction programme to brief them on the work of Welsh Women's Aid, the history of the women's aid movement, their legal obligations as Trustees, the Board's decision making processes, the functioning and structure of services, the business plan and recent financial performance. During induction, new Trustees meet key employees and other Trustees. The Board is encouraged to participate in internal and external training events which will further their skills and knowledge in undertaking their roles. A skills audit is undertaken every two years to ensure that the Board has the right mix of skills and experience and the information to determine whether they need to recruit appropriately skilled external members.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2018

Risk Management

A review of the organisation is undertaken annually, and to inform this process a risk assessment is undertaken by the Board, which identifies threats to the organisation. Systems have been established to mitigate those risks.

The Governance Sub-Group, Finance and Fundraising Sub-Group and HR and Employment Sub Group assist the decision making process by exploring risks and options in detail and, where appropriate, making recommendations to the Board. The Governance Sub-Group maintains oversight of the risk management process. Sub-Groups do not have decision making powers; they are a recommending body only.

Internal controls are made more robust by the existence of procedures for the authorisation of all transactions. Procedures are in place to ensure compliance with the Health and Safety of staff, Trustees, volunteers, clients and visitors to the organisation. These controls and procedures are periodically reviewed to ensure that they continue to meet the needs of the charity.

A key element in the management of financial risk is the setting of a reserves policy and its regular review by the Board. All significant new initiatives, major commitments and investment projects are subject to formal approval by the Board.

In 2017/18 the Governance and Risk Management Sub Group led an organisational review of our governance policy and framework, in line with the newly published Charity Code of Governance for England and Wales.

Three critical strategic risks were identified and addressed towards the end of the year, associated with the withdrawal of 3 services from membership of the charity. These involved reputational and core funding risks. To manage and mitigate these, Trustees invested in an independent qualitative review amongst members and wider stakeholders to inform the organisation's continual improvement and future strategic priorities. Risks failed to materialise and core funding has continued at the same level for 2018-19. Welsh Government also concluded there are adequate governance and control mechanisms in place, as part of this review.

Organisational Structure and Management

Welsh Women's Aid has a Board which meets quarterly and is responsible for the strategic direction and governance of the charity. There are three sub-committees that explore strategic options and key operational issues referred to them and make recommendations to the Board, which greatly enhances the decision making process. In 2017-18 these sub-committees focussed on Governance, Finance and Fundraising, HR and Employment.

The responsibility for the day to day management and delivery of services to meet the charity's objects is delegated to the Chief Executive Officer (CEO) and Senior Management Team (SMT).

The SMT shares the responsibility for reporting to the Board with the CEO, in relation to the management and implementation of the organisation's strategy, its priorities, progress reports on its operational plan and its financial position. Each member of the SMT is responsible for elements of the Strategic Delivery Plan.

Welsh Women's Aid staff remuneration is aligned to the NJC pay scales based on the evaluation of appointed roles. Application of cost of living pay increases are subject to funding and approval by trustees.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2018

In 2017/18 Welsh Women's Aid maintained the PQASSO Quality Mark at Level 2 (awarded in 2015/16). This is a nationally recognised award that offers both users and funders/commissioners external verification of the quality and credibility of an organisation.

Objectives and activities

Public Benefit

The trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the Charities aims and objectives and in planning future activities

The Welsh Women's Aid charitable objects are for the benefit of the community:

To promote the relief of distress and suffering experienced by, in particular but not exclusively, any women or her children from differing social groups who have or are experiencing domestic abuse and all other forms of 'violence against women', including the wider social and economic impacts.

Welsh Women's Aid is a national domestic abuse and violence against women membership organisation, with nearly 40 years of experience in campaigning, shaping and influencing policy to be prioritised by government. Welsh Women's Aid represents and supports a federation of local independent charities delivering specialist domestic abuse and violence against women prevention services in Wales, as part of a UK network of provision. Welsh Women's Aid works to achieve improvements in national policy and practice for the benefit of members of the women's aid movement and others working in this area, and most importantly, their primary service users: women and children experiencing domestic abuse and other forms of violence against women.

Our medium term delivery plan is published in our Strategic Business Plan 2015-18 which sets out our vision, mission, values and planned activities in more detail.

Our Vision: A world in which women and children live free from actual or threatened domestic abuse and all forms of violence against women.

Our Mission: To prevent domestic abuse and violence against women and ensure high-quality services for survivors that are needs-led, gender-responsive and holistic.

Our Values: The values and principles that inform our work are founded on gender equality, human rights and non-discrimination:

Feminism and equality: We work within a feminist ethos and as part of the movement for social justice, which advocates for and proactively attains women's rights on the grounds of political, social, and economic equality.

Empowerment: We advocate a rights-based approach and create a context in which women and children can achieve self-determination and empowerment, so they can flourish and reach their full potential.

Collaboration: We are committed to working together with survivors, our membership and with external partners, sharing knowledge and expertise to maximise every opportunity to make progress towards our vision.

Integrity: We keep survivors voices at the centre of our work, and hold ourselves individually and collectively accountable for our actions and act according to our beliefs and values at all times.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2018

Excellence: Our services evolve in response to emerging needs, changing populations and new/revised ways of thinking about violence against women and children, and we are committed to ensuring we deliver the best that we can possibly achieve.

Objectives and Priorities in 2017/18

Prevention:

To raise awareness; promote best practice to achieve prevention through education, public service delivery and in communities; campaign for women's equality and to challenge attitudes to reduce social tolerance of domestic abuse, sexual violence and all forms of violence against women. As an accredited Agored Cymru centre this includes delivering specialist training to a range of professionals across Wales so that they can better support and meet survivors' needs and reduce the risk posed by perpetrators.

Provision, protection and support:

To support specialist services across Wales to build their capacity, deliver high-quality support, and keep up to date on policy and practice developments. To represent and provide specialist services with a voice locally, regionally, nationally, and at a UK and international level. To provide national access to specialist help, information and support through the Live Fear Free Helpline, and manage and coordinate the Wales system of access to refuge provision for survivors via the Routes to Support system.

To continue to provide refuge, advocacy and support for women and children in Colwyn Bay and Wrexham. It is not our intent to take more services into direct management, and we will do all we can to ensure that our federation of specialist services across Wales are supported to deliver independent, high-quality, needs-led, trauma-informed and gender-responsive services.

Partnership working:

Nationally and locally through the work of member services, to involve survivors in developing and reviewing services, and support women who have experienced abuse to become more involved in our work. This includes continually improving our understanding of survivors' experiences and how best to meet their needs.

To deliver consultancy, advice, guidance, support and training to promote coordinated community responses to violence and abuse, including supporting and advising commissioners where needed, on effective, evidence-based service models to achieve change that lasts. To work across Wales with specialist services, national and local government, health, housing, education, criminal justice, and community advice and support services, to make sure they meet needs, maximise safety, and work to end domestic abuse, sexual violence and all forms of violence against women in all that they do.

ENSURING OUR WORK DELIVERS OUR AIMS

All staff and Trustees are active in reviewing progress and achievements on a monthly and quarterly basis, as well as reviewing delivery against strategic objectives on an annual basis.

A robust review process helps Welsh Women's Aid to ensure aims, objectives and activities remain focused on charity objects, in accordance with charity commission guidance. The trustees set a list of key performance indicators against which progress is assessed at a strategic level against the Welsh Women's Aid strategic objectives allowing scrutiny and corrective action to be taken where necessary.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2018

REVIEW OF ACTIVITIES AND HOW WE DELIVER PUBLIC BENEFIT

Progress and achievements in 2017/18

Welsh Women's Aid had a very successful year in 2017/18. As the umbrella organization in Wales representing specialist violence against women, domestic abuse and sexual violence services, we have successfully extended our influence in Wales, UK and internationally by engaging with local government, Welsh Government, Westminster and European Union to talk about the importance of addressing violence against women and our approach through the Change that Lasts model. This has influenced changes in policy and the introduction of new legislation.

Our standing as a leading light on violence against women has increased and we have secured significant funding to pilot the Change that Lasts model in Cardiff including domestic abuse, sexual violence and other forms of violence against women with only, to include wider violence against women issues and perpetrators.

We secured funding to continue to support our survivor participation groups in South Wales and Gwent to increase engagement between representative survivors and commissioners in Wales.

We continued to provide domestic abuse and other member services in Wales with capacity building support to develop their ability to respond to commissioners and demonstrate their impact to funders and the wider public.

Fundraising

A fundraising focused campaign 'Welsh Cakes for Welsh Women's Aid' was launched in February 2018. This has generated positive interest and we now hope to run this campaign on an annual basis.

We improved our communications with supporters and potential supporters which resulted in increased numbers of fundraising activities taking place throughout the year, a 59% increase on target, and a £10,000 increase in comparison to 2016-17.

We placed a significant focus on sustaining current statutory and trust income, as well as planning new approaches.

Prevention

Media

We have increased our reach and influence using online communication and social media. Welsh Women's Aid's new website was launched at the beginning of February 2017. Welsh Women's Aid social media presence has increased, which has caused a higher footfall on all social media pages (a 16% increase of followers on Twitter and 17% increase of Facebook 'likers').

In 2016/17 we produced 91 traditional media releases through press releases, television and radio interviews and other requests from media outlets.

Events

This year, Welsh Women's Aid has organised numerous events, including the 'Forty Voices, Forty Years' and 'Still We Rise' for St Dwynwen's Day. We have also provided seminars for specialist services, commissioners and other stakeholders on Adverse Childhood Experiences (ACEs) and trauma informed responses to VAWDASV, multiple disadvantage and VAWDASV, the effect of coercive control on children and more.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2018

Campaigns

Welsh Women's Aid ran a successful campaign to promote services for children and young people. This included a range of social media infographics that highlighted statistics, needs and voices of children and young people affected by violence against women, domestic abuse and sexual violence.

In addition WWA provided written evidence to the National Assembly for Wales consultation 'The Emotional and Mental Health of Children and Young People' and for the 'Welsh Government's Draft Budget 2018/19'. We consulted with specialist services and survivors to provide evidence from across Wales. On International Peace Day we focused on the impact of welfare changes on survivors.

We ran three awareness-raising campaigns, all linked to the Welsh Government campaigns plan, to coincide with International Day of the Girl Child, Universal Children's Day, and 16 Days of Action.

Welsh Women's Aid has continued to engage in the Welsh Government's campaign development and has shared feedback from the sector and various resources towards development.

We have also continued to campaign on emerging issues such as changes to the Supporting People grant announced in the Welsh Government's new budget, and have led on the #MeToo and #TimesUp movement in Wales including authoring a joint letter from individuals and the wider women's sector.

Children Matter

This year, Welsh Women's Aid continued to champion the voices of children and young people by supporting specialist service to deliver the Safety, Trust and Respect STAR programme, timely support to children and young people and working in partnership to delivery preventative work including the Bi-stander Initiative with NUS. We have also continued our work around a whole education approach to healthy relationships with the continuing promotion of the Agenda toolkit, engagement with the curriculum review and through representation on the SRE expert panel. We have also worked to make the link between prevention of VAWDASV and the ACEs agenda for children and young people.

National Training Partnership

Throughout the year 593 professionals were trained in different courses including: Coercive Controlling Behaviour (208); Ask & Act (149); Domestic Abuse Awareness (115); Safety Trust And Respect (S.T.A.R.) (113); Violence Against Women, Domestic Abuse and Sexual Violence Awareness (111) and QCF – (10). Feedback from the training was positive with majority reporting improved knowledge (95%) and skills (93%) after the training. A total of seven webinars were delivered and accessed by 39 professionals. 113 professionals were trained to deliver to groups of girls and boys as a part of the Safety, Trust and Respect (S.T.A.R) training and four refresher webinars were delivered to professionals previously trained to deliver the S.T.A.R. programme during 2016-17. Three webinars on the impact of coercive and controlling behaviour on mental health; impact of coercive and controlling behaviour on children and young people and domestic abuse in older people with fluctuating mental capacity were provided in 2017/18.

7 Higher/Further Education establishments in Wales have piloted the Bystander Initiative. The impact of the training was evaluated. All of the objectives achieved an overall positive rating of over 70%, with most achieving or exceeding 86% positive answers.

Also, following consultation feedback from members, Welsh Women's Aid provided a General Data Protection Regulation (GDPR) webinar, outlining the timeframes and responsibilities for organisations.

Welsh Women's Aid has continued to support the delivery of the 'Ask Me' pilot in Powys and during this year a total of 48 ambassadors have been recruited and trained.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2018

Achievements and performance

Provision, Protection and Support

Influencing the National Agenda

Welsh Women's Aid has continued to attend the Welsh Government communications panel meetings and provide feedback on the latest campaign concepts. As a result of feedback from Welsh Women's Aid, the Welsh Government campaign in 2018 has included a focus on gender inequality, with a message that this is both a cause and consequence of violence against women, domestic abuse and sexual violence.

Through our participation in meetings and consultation responses we continue to ensure that expert advice from specialist services and survivors is included in all relevant areas. This includes keeping our members informed of progress and continuing to raise concerns of sector and survivors for the need for a robust delivery plan with the Minister, officials and National Advisors. We have engaged with the new National Advisors to assess and recommend a model for sustainable funding in Wales.

We continue to provide secretariat support to the National Assembly for Wales Cross Party Group on Violence against Women and Children and the Wales Violence against Women Action Group.

Furthermore WWA represent and provide a voice for specialist services in Wales at the Home Office VAWG Stakeholder Group, the Westminster VAWG Inter Ministerial Group; and attended the Home Secretary chaired Domestic Violence Oversight Minister-led Group, to represent Wales, which focusses on criminal justice system developments for England and Wales.

Providing expertise and support

Welsh Women's Aid has produced a suite of 4 prevention papers and toolkits, and disseminated these to a range of audiences to increase knowledge of the importance of using prevention activities in services as well as highlighting promising practice and research to provide an evidence base for commissioners to ensure that VAWDASV prevention activities are prioritised and funded appropriately.

National Data Gathering and Reporting

This year WWA has engaged with members to update and improve the data collection method for gathering information on demand for services in Wales. The methodology, return and timeliness of data submissions has improved, so that Welsh statistics are more reliable and robust.

Data gathered by specialist services in Wales is collated and analysed to inform Welsh Government to assist with the development of national strategy and national outcome measures. The information was also used to inform regional plans, needs assessments, national and international campaigns and research.

Support was also provided for members with specific data analysis requests to enable their funding applications to be more robust and to improve reports to funders on outcomes and impact of the services they provide.

Following on from last year when WWA continued to support our members with roll out of the Oasis database, arranging training and advice on the implementation and reporting tools. 94% of the learners rated 'good' (70.6%) or 'excellent' (23.5%) when asked about their knowledge of the subject after the training.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2018

National Quality Service Standards

The Welsh Women's Aid NQSS Quality mark scheme has been rolled out across Wales to remaining eligible members, with 7 services now holding a Full Pass. There are an additional 4 services who have received a 'Conditional Pass' and who are working towards achieving the Full Pass with support via the Capacity Building project. 65% of our eligible members have now engaged with the NQSS process.

Capacity Building Support for Specialist Services

Enhanced consultancy support was provided for specialist domestic abuse services across all areas of Wales to access a range of bespoke and partnership support to help them engage in commissioning processes, maximise funding opportunities, improve strategic planning and develop partnership working arrangements. The funding provides for a 2 year project of bespoke support to coincide with the implementation of regional commissioning.

Direct Services Colwyn & Wrexham

In Colwyn our children and young people service supported 118 people through a variety of intervention programs in the office, in the refuge, and out in the community including in numerous local schools throughout the county. In addition to this continuing work, an after school club was developed in Colwyn which includes play therapy sessions to engage children in refuge to work through issues and explore their feelings around domestic abuse.

Wrexham supported 22 children and young people in 2017-18 through a variety of services and we worked with our partners to deliver Crucial Crew to 1,036 children and young people in schools.

Staff across direct services have continued to work on achieving the QCF qualification in Domestic and Sexual Violence at the certificate level to ensure that workers are appropriately qualified showing a consistent level of expertise, knowledge and skills to deliver a quality service (in line with the Group 4 National Training Framework for violence against women, domestic abuse and sexual violence).

42 women and 63 children were supported in the refuge services in Colwyn and Wrexham. There were 100 referrals for refuge-based support. 5 survivors were unable to be accommodated. A total of 642 women were supported in the community Colwyn and Wrexham domestic abuse services, of these, Wrexham IDVA service supported 226 female and 8 male survivors (a total of 234).

Welsh Women's Aid also successfully retained the Supporting People contract to continue the support provided to survivors via their refuge services for the next 4 years.

Live Fear Free Helpline

The helpline managed 33,008 contacts through phone, 470 email and 647 webchat during 2017/18. This is an increase of 11.2% of phone contacts in comparison to 2016/17. Since the introduction of the webchat contacts in August 2016, we have seen a steady increase in webchat contacts to 647. The strike rate (rate of incoming calls answered within 30 seconds) for the year was 96%.

A texting service was introduced in December 2017 to provide another avenue of accessibility to those wanting to contact the Helpline. Use is expected to increase once the text service promotional materials have been circulated in 2018-19. The helpline has also been working with BDA (British Deaf Association) with a view to making the Helpline accessible to those with limited hearing abilities.

The Helpline began a pilot with Rape and Sexual Abuse Support Centre (RASASC) designed to act as a "Holding Service" where clients who are on the waiting list for counselling are offered weekly or fortnightly contact by a Helpline Support worker. 35 referrals have been received during 2017-18.

383 service users provided feedback to the helpline over the course of the year. The number of service users who reported 'feeling safer following intervention' for 2017-18 was 350 (91.4%). The

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2018

percentage of service users reporting an improvement to their emotional wellbeing was 345 (90.1%).

The Helpline received 100% positive feedback from all of our agency feedback forms that were evaluated by professionals during this period (383 forms in total). This included the number of service users reporting referrals to appropriate support services; and number of service users reporting they have accessed information and advice which has enabled them to make informed choices as a result.

Partnership Working

Survivor Participation

The National Survivor Participation Project has now been implemented and extended to create a new group in Swansea. Feedback from the SEEdS (Survivors Empowering and Educating Services) group has been fed into the Welsh Government delivery plan process, guidance and strategy development.

WWA co-produced leaflets, posters and videos with members of SEEds to promote Live Fear Free for friends and families of those who might be impacted by abuse. This was widely disseminated in communities, businesses and networks across Wales. A further accessible leaflet has been shared with the Welsh Government to inform the development of their new Bystander campaign.

SEEdS participants continued to be involved with 100% of Welsh Women's Aid policy work this year, to varying levels from providing quotes, attending and speaking at events, commenting on proposals and drafting briefings.

Members of SEEdS also engaged with Welsh Government and other commissioners including a contribution to the "This is Me" campaign on gender equality and challenging stereotypes.

Partnerships

We have continued to work collaboratively in partnership with our members and the wider violence against women third sector. For example, all our members have been invited (alongside staff, trustees and selected stakeholders) to contribute to the development of our new organisational strategic plan (due for publication in 2018/19).

We continue to participate in wider gender equality and third sector partnership working including working with WEN Wales, WCVA, Diverse Cymru, Public Health Wales (to name a few), and ensuring violence against women, domestic abuse and sexual violence is a recognised priority for the Gender Network.

WWA has also continued to collaborate effectively with the other women's aid federations in England, Scotland and Northern Ireland to enable us to jointly influence policy that impacts across the UK including welfare reform, safe child contact and the so-called rape clause. The result of our joint campaigning on the issue of safe child contact with Women's Aid Federation England has been the issuing of revised and strengthened guidance for judges (PD12J).

We have also worked closely with Women's Aid Federation England on upcoming changes to Supported Accommodation, and the impact on the sector.

Where opportunities arise, we have continued to develop funding applications which will benefit our membership. We have been awarded funding from the Tampon Tax Fund as part of a consortia with Women's Aid Federation England, Scottish Women's Aid and Northern Ireland Women's Aid to extend the Ask Me Project to mid/west and north Wales.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2018

Financial review

In 2017/18 the organisation had an in year deficit of £12,470 arising from project expenditure incurred for which income had been received in the previous year or funded from restricted reserve. As a result, restricted funds decreased by £12,843. As at 31 March 2018 the charity reported retained funds of £1,158,960 represented by £589,869 of unrestricted funds and £569,091 of restricted funds.

The majority of the organisation's income is grant funded and we recognise the need to build a suitable level of reserves to meet the needs of the charity. We have a Reserves Policy which assesses the level of unrestricted reserves required to meet costs of closure, foreseeable exceptional expenditure and temporary reductions in funding. The current level of unrestricted reserves are adequate to meet the Reserves Policy.

The Welsh Government is the principal funder providing 55% of the charity's income. Wrexham County Borough Council and Conwy Council provide funding for direct services in Wrexham and Colwyn Bay amounting to 15% of the charity's income. The remaining income is from a variety of sources including donations, member subscriptions, foundations and other public sector bodies.

PLANS FOR FUTURE PERIOD 2018/19

2018/19 will be a challenging year as our services nationally and locally face a changing future, as a result of, declining government and public authority expenditure; public policy priorities and legislative changes, brought about by government elections and UK referendums; the continuing impact of technology on our service delivery; proposed regionalisation of funding; and new commissioning, financing and evaluation methods.

During periods of change in what has become an increasingly competitive environment, we remain firm in our vision and mission so that survivors of abuse across Wales benefit from local, specialist, high-quality services and so that we work towards the eradication of violence against women, domestic abuse and sexual violence in the medium to long term. We will prioritise the delivery of more effective support, leadership and collaboration during this period, and the provision of an influential voice for the violence against women, domestic abuse and sexual violence third sector and for survivors in Wales.

We commissioned a strategic review of our services by an independent consultant in 2017/18, informed by our members and stakeholders, the results of which will form the basis of our Strategic Business Plan for 2019-2022. In 2018/19 our work will continue to focus on our strategic priorities of prevention; provision, protection and support; and partnership working. Our strategic objectives for 2018/19 will be to ensure:

" Domestic abuse/violence against women is understood, challenged and prevented, and women's and children's ability to have healthy relationships is increased. " Specialist services are strengthened and supported to effectively meet diverse needs; and survivors have early access to effective support which maximises safety, health and well-being. " More effective response to domestic abuse/violence against women by agencies and communities, and government and services are more accountable to women and children.

Internally, we will also work to ensure our overall efficiency and effectiveness is improved, we lead on evidence-based services, our capacity, fundraising and supporter base is increased, we enhance and improve delivery and impact of direct services, and strengthen our internal and external communications.

This will include, for example, supporting member services and making sure that survivors get the help

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2018

and support they need, through providing training, guidance and toolkits, that support professionals to provide effective and appropriate support to survivors; and using our influence and networks to ensure survivors voices are heard and remain at the centre of any existing or developing interventions.

In 2018/19 we will continue to support implementation of the Act and accompanying Welsh Government programme of strategic delivery, the formulation of national outcome measures, the development of a sustainable funding model for the sector and support the develop of regional strategies and needs assessments to address the commissioning of effective violence against women prevention, protection and support. We will ensuring that the interests and experiences of our member services and of survivors remains at the centre of any approach to improve practice and prevent violence and abuse.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2018

Achievements and performance *(continued)*

Trustees' responsibilities statement

The trustees, who are also directors for the purposes of company law, are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the incoming resources and application of resources, including the income and expenditure, for that period.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the applicable Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

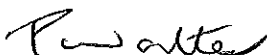
Auditor

Each of the persons who is a trustee at the date of approval of this report confirms that:

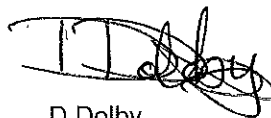
- so far as they are aware, there is no relevant audit information of which the charity's auditor is unaware; and
- they have taken all steps that they ought to have taken as a trustee to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information.

The auditor is deemed to have been re-appointed in accordance with section 487 of the Companies Act 2006.

The trustees' annual report was approved on ~~15th August~~ 2018 and signed on behalf of the board of trustees by:



P Walters (Interim Chair)
Trustee



D Dolby
Treasurer

Welsh Women's Aid

Company Limited by Guarantee

Independent Auditor's Report to the Members of Welsh Women's Aid

Year ended 31 March 2018

Opinion

We have audited the financial statements of Welsh Women's Aid (the 'charity') for the year ended 31 March 2018 which comprise the statement of financial activities (including income and expenditure account), statement of financial position, statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2018 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Welsh Women's Aid

Company Limited by Guarantee

Independent Auditor's Report to the Members of Welsh Women's Aid *(continued)*

Year ended 31 March 2018

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies' exemptions from the requirement to prepare a strategic report.

Welsh Women's Aid

Company Limited by Guarantee

Independent Auditor's Report to the Members of Welsh Women's Aid *(continued)*

Year ended 31 March 2018

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

Welsh Women's Aid

Company Limited by Guarantee

Independent Auditor's Report to the Members of Welsh Women's Aid *(continued)*

Year ended 31 March 2018

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



Jonathan Rhodes BSC FCA (Senior Statutory Auditor)

For and on behalf of
Walter Hunter & Co Limited
Chartered accountant & statutory auditor

24 Bridge Street
Newport
South Wales
NP20 4SF

Date...16 October 2018

Welsh Women's Aid

Company Limited by Guarantee

Statement of Financial Activities (including income and expenditure account)

Year ended 31 March 2018

		Unrestricted funds	2018 Restricted funds	Total funds	2017 Total funds
	Note	£	£	£	£
Income and endowments					
Donations and legacies	5	39,076	–	39,076	53,367
Charitable activities	6	3,797	1,834,523	1,838,320	1,686,307
Other trading activities	7	–	147,711	147,711	130,931
Investment income	8	–	–	–	338
Total income		<u>42,873</u>	<u>1,982,234</u>	<u>2,025,107</u>	<u>1,870,943</u>
Expenditure					
Expenditure on charitable activities	10,11	42,499	1,995,077	2,037,577	1,942,475
Total expenditure		<u>42,499</u>	<u>1,995,077</u>	<u>2,037,577</u>	<u>1,942,475</u>
Net expenditure and net movement in funds		<u>374</u>	<u>(12,843)</u>	<u>(12,470)</u>	<u>(71,532)</u>
Reconciliation of funds					
Total funds brought forward		589,495	581,934	1,171,429	1,242,961
Total funds carried forward		<u>589,869</u>	<u>569,091</u>	<u>1,158,960</u>	<u>1,171,429</u>

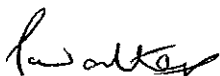
The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 21 to 39 form part of these financial statements.

Welsh Women's Aid
Company Limited by Guarantee
Statement of Financial Position
31 March 2018

	Note	2018		2017
		£	£	£
Fixed assets				
Tangible fixed assets	15		455,780	488,196
Current assets				
Debtors	16	488,679		461,029
Cash at bank and in hand		433,683		406,190
		<u>922,362</u>		<u>867,219</u>
Creditors: amounts falling due within one year	17	<u>219,183</u>		<u>183,986</u>
Net current assets			<u>703,179</u>	<u>683,233</u>
Total assets less current liabilities			<u>1,158,959</u>	<u>1,171,429</u>
Net assets			<u>1,158,959</u>	<u>1,171,429</u>
Funds of the charity				
Restricted funds			569,091	581,934
Unrestricted funds			589,869	589,495
Total charity funds	19		<u>1,158,960</u>	<u>1,171,429</u>

These financial statements were approved by the board of trustees and authorised for issue on ~~16-10-2018~~ and are signed on behalf of the board by:



Trustee

The notes on pages 21 to 39 form part of these financial statements.

Welsh Women's Aid

Company Limited by Guarantee

Statement of Cash Flows

Year ended 31 March 2018

	2018 £	2017 £
Cash flows from operating activities		
Net expenditure	(12,470)	(71,532)
<i>Adjustments for:</i>		
Depreciation of tangible fixed assets	45,434	43,481
Other interest receivable and similar income	–	(338)
Interest payable and similar charges	1,321	584
Accrued expenses	68,694	37,288
<i>Changes in:</i>		
Trade and other debtors	(27,650)	(328,700)
Trade and other creditors	(33,497)	(68,449)
Cash generated from operations	41,832	(387,666)
Interest paid	(1,321)	(584)
Interest received	–	338
Net cash from/(used in) operating activities	<u>40,511</u>	<u>(387,912)</u>
Cash flows from investing activities		
Purchase of tangible assets	(19,117)	(20,743)
Proceeds from sale of tangible assets	6,099	757
Net cash used in investing activities	<u>(13,018)</u>	<u>(19,986)</u>
Net increase/(decrease) in cash and cash equivalents	27,493	(407,898)
Cash and cash equivalents at beginning of year	406,190	814,088
Cash and cash equivalents at end of year	<u>433,683</u>	<u>406,190</u>

The notes on pages 21 to 39 form part of these financial statements.

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements

Year ended 31 March 2018

1. General information

The charity is a public benefit entity and a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is Pendragon House, Caxton Place, Cardiff, CF23 8XE.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Companies Act 2006.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis.

Going concern

There are no material uncertainties about the charity's ability to continue.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Fund accounting

The charity maintains a general unrestricted fund which represents funds which are expendable at the discretion of the trustees in furtherance of the objects of the charity. Such funds may be held in order to finance both working capital and capital investment.

Restricted funds have been provided to the charity for particular purposes, and it is the policy of the board of trustees to carefully monitor the application of those funds in accordance with the restrictions placed upon them.

Any proposed transfer between funds would be considered on the particular circumstances.

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2018

3. Accounting policies *(continued)*

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Tangible assets

All fixed assets are initially recorded at cost.

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2018

3. Accounting policies *(continued)*

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Freehold Property	-	2% p.a. Reducing balance basis
Equipment	-	25% p.a. Reducing balance basis

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs, unless the arrangement constitutes a financing transaction, where it is recognised at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

Defined contribution plans

Contributions to defined contribution plans are recognised as an expense in the period in which the related service is provided. Prepaid contributions are recognised as an asset to the extent that the prepayment will lead to a reduction in future payments or a cash refund.

4. Limited by guarantee

The charity is incorporated under the Companies Act 2006 and is limited by guarantee, each member having undertaken to contribute such amounts not exceeding one pound as may be required in the event of the company being wound up whilst he or she is still a member or within one year thereafter.

There are 23 members of the company.

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2018

5. Donations and legacies

	Unrestricted Funds £	Restricted Funds £	Total Funds 2018 £
Donations			
Donations	25,634	–	25,634
Legacies			
Legacies	–	–	–
Subscriptions			
Memberships	13,442	–	13,442
	<u>39,076</u>	<u>–</u>	<u>39,076</u>
	Unrestricted Funds £	Restricted Funds £	Total Funds 2017 £
Donations			
Donations	14,637	–	14,637
Legacies			
Legacies	26,080	–	26,080
Subscriptions			
Memberships	12,650	–	12,650
	<u>53,367</u>	<u>–</u>	<u>53,367</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2018

6. Charitable activities

	Unrestricted Funds £	Restricted Funds £	Total Funds 2018 £
Services as part of direct charitable activities	3,797	1,451	5,248
Training income	–	44,936	44,936
Welsh Government Grant - Live Fear Free Helpline	–	455,000	455,000
Welsh Government Grant - Core Funding	–	564,538	564,538
Welsh Government Grant - Children's project	–	–	–
Welsh Government Grant - Capital Funding	–	–	–
Welsh Government - Ask and Act training contract	–	92,868	92,868
Conwy County Borough Council - Young Person Support Worker Grant	–	15,000	15,000
Wrexham County Borough Council - Outreach Housing Grant	–	36,175	36,175
Wrexham - Student placement	–	560	560
Colwyn - Student Placement	–	–	–
Wrexham County Borough Council - Supporting People and Programme Grant	–	99,189	99,189
Conwy County Borough Council - Supporting People and Programme Grant	–	113,523	113,523
Conwy County Borough Council - Families First Grant	–	34,117	34,117
First Give Grant	–	1,000	1,000
Natwest- Skills & Opportunities Funding	–	25,532	25,532
Wrexham County Borough Council CYPS - Wrexham IDVA	–	15,000	15,000
North Wales Regional Commissioning Plan	–	7,793	7,793
Lottery- Heritage Funding	–	10,117	10,117
South Wales Police & Crime Commissioner -Change that Lasts Project	–	48,174	48,174
Welsh Government - SRE Resources	–	15,905	15,905
South Wales Police LFF HL	–	7,579	7,579
North Wales Police and Crime Commissioner - Independent Domestic Abuse Advocate funding	–	74,820	74,820
Lloyds TSB Foundation England and Wales	–	84,381	84,381
Llankelly Chase	–	–	–
Pilgrim Trust	–	28,310	28,310
South Wales Police & Crime Commissioner - Survivor funding SEEdS	–	24,918	24,918
Gwent - VAWDASV Needs Assessment	–	–	–
ASK Me project	–	25,907	25,907
Cardiff VAWDASV Consultancy	–	5,300	5,300
Conwy Voluntary Services Council - Increasing Play Opportunities	–	428	428
Radio City Grant	–	2,002	2,002
Lloyds TSB Foundation England and Wales - Additional project	–	–	–
	<u>3,797</u>	<u>1,834,523</u>	<u>1,838,320</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2018

6. Charitable activities *(continued)*

	Unrestricted Funds £	Restricted Funds £	Total Funds 2017 £
Services as part of direct charitable activities	5,464	11,445	16,909
Training income	–	40,855	40,855
Welsh Government Grant - Live Fear Free Helpline	–	455,000	455,000
Welsh Government Grant - Core Funding	–	367,000	367,000
Welsh Government Grant - Children's project	–	197,538	197,538
Welsh Government Grant - Capital Funding	–	4,007	4,007
Welsh Government - Ask and Act training contract	–	82,581	82,581
Conwy County Borough Council - Families First Grant	–	28,617	28,617
Lloyds TSB Foundation England and Wales - Additional project	–	13,860	13,860
Conwy County Borough Council - Young Person Support Worker Grant	–	15,000	15,000
Wrexham County Borough Council - Outreach Housing Grant	–	36,175	36,175
Wrexham - Student placement	–	1,648	1,648
Colwyn - Student Placement	–	710	710
Wrexham County Borough Council - Supporting People and Programme Grant	–	99,190	99,190
Conwy County Borough Council - Supporting People and Programme Grant	–	113,523	113,523
Wrexham County Borough Council - Independent Domestic Abuse Advocate funding	–	89,820	89,820
Lloyds TSB Foundation England and Wales	–	25,222	25,222
Llankelly Chase	–	24,508	24,508
Pilgrim Trust	–	15,000	15,000
South Wales Police & Crime Commissioner - Survivor funding SEEdS	–	19,994	19,994
Gwent - VAWDASV Needs Assessment	–	10,000	10,000
ASK Me project	–	23,850	23,850
Cardiff VAWDASV Consultancy	–	5,300	5,300
Conwy Voluntary Services Council - Increasing Play Opportunities	–	–	–
Radio City Grant	–	–	–
	<u>5,464</u>	<u>1,680,843</u>	<u>1,686,307</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2018

7. Other trading activities

	Unrestricted Funds £	Restricted Funds £	Total Funds 2018 £
Fundraising events	-	-	-
Rental Income	-	147,711	147,711
	<u>-</u>	<u>147,711</u>	<u>147,711</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2017 £
Fundraising events	2,767	-	2,767
Rental Income	-	128,164	128,164
	<u>2,767</u>	<u>128,164</u>	<u>130,931</u>

8. Investment income

	Unrestricted Funds £	Total Funds 2018 £	Unrestricted Funds £	Total Funds 2017 £
Bank interest receivable	-	-	338	338

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2018

9. Expenditure on charitable activities by fund type

	Unrestricted Funds £	Restricted Funds £	Total Funds 2018 £
Core Services	23,275	526,826	550,101
Welsh Government Live Fear Free Helpline	–	449,581	449,581
Training Ask & Act	–	81,618	81,618
Training	–	41,929	52,362
Lloyds TSB Foundation England and Wales	–	71,627	71,627
ASK Me project	–	1,795	1,795
Pilgrim Trust	–	20,636	20,636
South Wales Police & Crime Commissioner funding SEEdS	–	17,625	17,625
Gwent VAWDASV Needs Assessment	–	–	–
Conwy County Borough Council SPPG	–	93,471	93,471
Wrexham County Borough Council IDVA SMAF	–	15,000	15,000
Wrexham refuge housing management	–	76,958	76,958
Conwy County Borough Council Housing	–	68,277	68,277
Lottery Heritage funding	–	7,725	7,725
Conwy County Borough Council Families First	–	42,313	42,313
WEN Wales funding	–	443	443
Welsh Government SRE resources	–	5,000	5,000
Wrexham Refuge	–	76,350	76,350
Wrexham IDVA	–	77,582	77,582
Natwest Skills & opportunities funding	–	11,552	11,552
Wrexham Temple Row	–	49,589	53,339
South Wales Police & Crime Commissioner Change that lasts project	–	7,020	7,020
Support costs	19,224	271,391	257,202
	<u>42,499</u>	<u>1,995,077</u>	<u>2,037,577</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2018

9. Expenditure on charitable activities by fund type *(continued)*

	Unrestricted Funds £	Restricted Funds £	Total Funds 2017 £
Core Services	4,379	388,555	392,934
Welsh Government Children's Services	–	130,294	130,294
Welsh Government Live Fear Free Helpline	–	462,883	462,883
Training Ask & Act	–	–	–
Training	–	127,912	127,912
Lloyds TSB Foundation England and Wales	–	26,450	26,450
ASK Me project	–	–	–
Pilgrim Trust	–	14,045	14,045
South Wales Police & Crime Commissioner funding SEEdS	–	4,479	4,479
Gwent VAWDASV Needs Assessment	–	11,320	11,320
Conwy County Borough Council SPPG	–	83,821	83,821
Wrexham County Borough Council IDVA SMAF	–	–	–
Wrexham refuge housing management	–	–	–
Conwy County Borough Council Housing	–	59,889	59,889
Lottery Heritage funding	–	–	–
Conwy County Borough Council Families First	–	40,601	40,601
WEN Wales funding	–	–	–
Welsh Government SRE resources	–	–	–
Wrexham Refuge	–	154,138	154,138
Wrexham IDVA	–	93,991	93,991
Natwest Skills & opportunities funding	–	–	–
Wrexham Temple Row	–	57,287	57,287
South Wales Police & Crime Commissioner Change that lasts project	–	–	–
Support costs	11,343	271,088	282,431
	<u>15,722</u>	<u>1,926,753</u>	<u>1,942,475</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2018

10. Expenditure on charitable activities by activity type

	Activities undertaken directly £	Support costs £	Total funds 2018 £	Total fund 2017 £
Core Services	550,101	81,330	631,431	445,711
Welsh Government Children's Services	(1,794)	–	(1,794)	197,865
Welsh Government Live Fear Free Helpline	451,375	19,755	471,130	503,635
Cardiff VAWDASV	–	5,300	5,300	5,300
Training Ask & Act	81,618	11,910	93,528	–
Training	41,929	–	41,929	143,547
Lloyds TSB Foundation England and Wales	71,627	12,753	84,380	33,380
ASK Me project	1,795	24,675	26,470	6,162
Pilgrim Trust	20,636	7,673	28,309	18,635
South Wales Police & Crime Commissioner funding SEEdS	17,625	7,293	24,918	9,446
Gwent VAWDASV Needs Assessment	–	–	–	11,320
Conwy County Borough Council SPPG	93,471	7,064	100,535	116,002
Wrexham County Borough Council IDVA SMAF	15,000	–	15,000	–
Wrexham refuge housing management	76,958	6,196	83,154	–
Conwy County Borough Council Housing	68,277	4,072	72,349	67,308
North Wales Regional Commissioning plan	–	7,793	7,793	–
Lottery Heritage funding	7,725	2,392	10,117	–
Conwy County Borough Council Families First	42,313	3,599	45,912	43,738
WEN Wales funding	443	–	443	–
Welsh Government SRE resources	5,000	10,905	15,905	–
Wrexham Refuge	76,350	11,760	88,110	177,173
Wrexham IDVA	77,582	7,788	85,370	101,706
Natwest Skills & opportunities funding	11,552	8,280	19,832	–
Wrexham Temple Row South Wales Police & Crime Commissioner Change that lasts project	49,589	443	50,032	61,547
	7,020	30,410	37,430	–
	<u>1,766,186</u>	<u>271,391</u>	<u>2,037,577</u>	<u>1,942,475</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2018

11. Analysis of support costs

	Unrestricted £	Welsh Government Live Fear Free Helpline £	Pilgrim Trust £	Conwy County Borough Council SPPG £	Conwy County Borough Council Housing £	Conwy County Borough Council Families First £	Wrexham Refuge £
Staff costs	21,938	13,428	5,785	3,620	-	5,300	11,550
Premises	32	-	-	-	-	-	-
Communications and IT	952	-	-	-	-	-	-
General office	-	-	-	-	-	-	-
Finance costs	1,309	-	-	-	-	-	-
Governance costs	21,355	-	-	-	-	-	-
Support costs - Other office costs	32,513	6,327	888	3,442	4,072	-	-
Support costs - Travel	-	-	-	-	-	-	-
Support costs - Activities	3,231	-	1,000	2	-	-	360
	<u>81,330</u>	<u>19,755</u>	<u>7,673</u>	<u>7,064</u>	<u>4,072</u>	<u>5,300</u>	<u>11,910</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2018

11. Analysis of support costs (continued)

	Wrexham Temple Row £	Lloyds TSB Foundation England and Wales £	ASK Me Project £	South Wales Police & Crime Commission £	Wrexham refuge housing management £	North Wales Regional Commissioning Plan £	Lottery Heritage funding £
Staff costs	432	11,207	10,436	6,209	-	7,793	2,392
Premises	-	-	-	-	-	-	-
Communications and IT	-	-	-	-	-	-	-
General office	-	-	-	-	-	-	-
Finance costs	11	-	-	-	-	-	-
Governance costs	-	-	-	-	-	-	-
Support costs - Other office costs	-	1,421	14,239	296	6,196	-	-
Support costs - Travel	-	-	-	-	-	-	-
Support costs - Activities	-	125	-	788	-	-	-
	<u>443</u>	<u>12,753</u>	<u>24,675</u>	<u>7,293</u>	<u>6,196</u>	<u>7,793</u>	<u>2,392</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2018

11. Analysis of support costs (continued)

	Conwy County Borough Council Families First £	Welsh Government SRE resources £	Wrexham IDVA	Wrexham Refuge £	Natwest skills & opportunitie s funding £	South Wales & Police & Crime Commission er Change project that lasts £	Total 2018 £	Total 2017 £
Staff costs	-	10,905	7,788	11,760	780	23,740	155,063	191,839
Premises	-	-	-	-	-	-	32	11,128
Communications and IT	-	-	-	-	-	-	952	5,000
General office	-	-	-	-	-	-	-	6,098
Finance costs	-	-	-	-	-	-	1,320	584
Governance costs	-	-	-	-	-	-	21,355	8,342
Support costs - Other office costs	3,599	-	-	-	-	6,620	79,613	56,013
Support costs - Travel	-	-	-	-	-	50	50	500
Support costs - Activities	-	-	-	-	7,500	-	13,006	2,927
	<u>3,599</u>	<u>10,905</u>	<u>7,788</u>	<u>11,760</u>	<u>8,280</u>	<u>30,410</u>	<u>271,391</u>	<u>282,431</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2018

15. Tangible fixed assets

	Land and buildings £	Equipment £	Total £
Cost			
At 1 April 2017	439,672	205,281	644,953
Additions	-	19,117	19,117
Disposals	-	(6,099)	(6,099)
At 31 March 2018	<u>439,672</u>	<u>218,299</u>	<u>657,971</u>
Depreciation			
At 1 April 2017	43,675	113,082	156,757
Charge for the year	8,794	36,640	45,434
At 31 March 2018	<u>52,469</u>	<u>149,722</u>	<u>202,191</u>
Carrying amount			
At 31 March 2018	<u>387,203</u>	<u>68,577</u>	<u>455,780</u>
At 31 March 2017	<u>395,997</u>	<u>92,199</u>	<u>488,196</u>

16. Debtors

	2018 £	2017 £
Trade debtors	474,625	445,849
Prepayments and accrued income	14,054	15,180
	<u>488,679</u>	<u>461,029</u>

17. Creditors: amounts falling due within one year

	2018 £	2017 £
Trade creditors	57,413	92,647
Accruals and deferred income	131,936	63,242
Social security and other taxes	29,834	28,097
	<u>219,183</u>	<u>183,986</u>

18. Pensions and other post retirement benefits

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £71,071 (2017: £67,929).

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2018

19. Analysis of charitable funds

Unrestricted funds

	At 1 April 2017	Income Expenditure		At 31 March 2018
	£	£	£	£
Unrestricted	589,495	42,873	(42,499)	589,869
				=====

Restricted funds

	At 1 April 2017	Income Expenditure		Transfer	At 31 March 2018
	£	£	£	£	£
Welsh Government Live Fear Free Helpline	16,108	462,902	(474,169)		4,841
Cardiff VAWDASV	-	5,300	(5,300)		-
Training	(15,662)	44,281	(41,929)	13,310	-
Lloyds TSB Foundation England & Wales	20,206	84,381	(84,381)		20,206
ASK Me project	17,688	25,907	(26,470)		17,125
Pilgrim Trust	(3,635)	28,310	(28,310)	3,635	-
South Wales Police & Crime Commissioner - Survivor funding SEEdS	10,548	24,917	(24,917)		10,548
Conwy County Borough Council SPPG	-	113,523	(113,523)		-
Conwy County Borough Council - Housing	-	67,800	(69,211)	1,411	-
Conwy County Borough Council Families First	-	49,117	(49,117)		-
Wrexham refuge	-	98,420	(88,109)	(10,311)	-
Wrexham Temple Row	-	36,735	(50,032)	13,297	-
Wrexham Independent Domestic Abuse Advocate	-	74,820	(85,371)	10,551	-
Llankelly Chase	4,366	-	-	(4,366)	-
North Wales Direct Services	70,916	-	-	(9,197)	61,719
National Violence Against Women Centre of Excellence	395,997	-	(8,793)		387,204
Capital Equipment i.T.	65,402	-	(14,396)		51,006
Core Services	-	565,074	(547,851)	(17,223)	-
Balance Carry Forward	581,934	1,681,487	(1,711,879)	1,107	552,649

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2018

19. Analysis of charitable funds *(continued)*

	At 1 April 2017	Income	Expenditure	Transfer	At 31 March 2018
Balance Brought forward	581,934	1,681,487	(1,711,879)	1,107	552,649
Training Ask & Act	-	93,523	(93,523)		-
Wrexham County Borough Council - Wrexham IDVA SMAF	-	15,000	(15,000)		-
Wrexham refuge housing management	-	84,110	(83,153)	(957)	-
North Wales Regional Commissioning Plan	-	7,793	(7,793)		-
Lottery Heritage funding	-	10,117	(10,117)		-
WEN Wales Funding	-	593	(443)	(150)	-
Welsh Government - SRE Resources	-	15,905	(15,905)		-
Natwest skills and opportunities funding	-	25,532	(19,832)		5,700
South Wales Police & Crime Commissioner - Change that lasts project	-	48,174	(37,432)		10,742
	<u>581,934</u>	<u>1,982,234</u>	<u>(1,995,077)</u>	<u>-</u>	<u>569,091</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2018

19 Analysis of charitable funds *(continued)*

Welsh Government Core Services - providing support to Welsh Women's Aid membership, advice and consultation relating to policy and legislation, service development and research, representing the voice of specialist services, executive and organisational management.

Welsh Government Live Fear Free Helpline - national 24/7 helpline for survivors of violence against women, domestic abuse and sexual violence including women, men and children. Support for professionals working with survivors and advice to concerned members of the public.

Wrexham County Borough Council Supporting People - providing refuge and support to survivors of violence against women, domestic abuse and sexual violence.

Wrexham County Borough Council Housing - providing community outreach and support to survivors of violence against women, domestic abuse and sexual violence.

Wrexham County Borough Council Independent Domestic Abuse Advocacy.

Conwy Council Supporting People - providing refuge and support to survivors of violence against women, domestic abuse and sexual violence.

Conwy Council Housing - providing community outreach and support to survivors of violence against women, domestic abuse and sexual violence.

Conwy Council Families First - providing specialist support to children effected by violence against women, domestic abuse and sexual violence.

Lloyds Bank Foundation Capacity Building Project - support to specialist domestic abuse services (our membership) to improve commission-readiness.

Pilgrim's Trust Survivor Participation Project - to implement and support survivor groups to empower and educate services in Wales to improve their responses to victims of domestic abuse and sexual violence.

South Wales Police and Crime Commissioner Survivor Participation Project - to implement and support survivor groups to empower and educate services in South Wales to improve their responses to victims of domestic abuse and sexual violence.

Ask Me Project - community based project in Powys to train ambassadors to raise awareness of violence against women and the specialist support available in the area. Delivered in partnership with Women's Aid England.

Llankelly Chase Change that Lasts Project - to develop a holistic model of delivery and engage with commissioners about the approach.

Cardiff Council Service Specification for VAWDASV - support Cardiff Council to develop its VAWDASV service specification.

Natwest skills and opportunities funding – working with Citizen's Advice Service in North Wales to provide financial abuse support.

South Wales Police & Crime Commissioner - Change that lasts project. Delivery of the Change that Lasts Model in Cardiff.

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2018

19. Analysis of charitable funds *(continued)*

North Wales Direct Services - reserve allocated to develop services for Colwyn Bay and Wrexham.

National Violence Against Women Centre of Excellence - capital reserve related to the purchase of Pendragon House.

Capital Equipment - capital reserve related to the purchase of IT equipment.

20. Operating lease commitments

The total future minimum lease payments under non-cancellable operating leases are as follows:

	2018	2017
	£	£
Later than 1 year and not later than 5 years	48,233	57,002
Later than 5 years	49,045	49,045
	<u>97,278</u>	<u>106,047</u>

21. Limitation of auditors liability

By way of a members' resolution dated 14th November 2016, the company has agreed to enter into a limited liability agreement with its auditors whereby their exposure to legal claims is limited to £100,000 per claim.

22. Related parties

There were no related party transactions incurred during the year other than trustees expenses within note 15.