COMPANY REGISTRATION NUMBER: 07483469 CHARITY REGISTRATION NUMBER: 1140962

Welsh Women's Aid Company Limited by Guarantee Financial Statements 31 March 2019

WALTER HUNTER & CO LIMITED

Chartered accountants & statutory auditor
24 Bridge Street
Newport
South Wales
NP20 4SF

Company Limited by Guarantee

Financial Statements

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Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2019

The trustees, who are also the directors for the purposes of company law, present their report and the financial statements of the charity for the year ended 31 March 2019.

Reference and administrative details

Registered charity name

Welsh Women's Aid

Charity registration number

1140962

Company registration number 07483469

Principal office and registered

office

Pendragon House Caxton Place

Cardiff CF23 8XE

The trustees

P Walters

Chair from May 2018

R Eagles

M Fackrell J Dyment

J Hobbs

J Taylor

S James

Resigned November 2018

Treasurer from February 2019

C Arthur

Resigned May 2018

D Dolby

Resigned February 2019

Auditor

Walter Hunter & Co Limited

Chartered accountants & statutory auditor

24 Bridge Street

Newport South Wales NP20 4SF

Bankers

Unity Trust Bank Plc

Nine Brindleyplace

Birmingham B1 2HB

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) (continued)

Year ended 31 March 2019

Structure, governance and management

Governing document

Welsh Women's Aid is governed by a Memorandum and Articles of Association and was incorporated in January 2011. Welsh Women's Aid was registered as a charity in March 2011.

As a registered charity and a Company Limited by Guarantee, Welsh Women's Aid is required to report annually to both the Charity Commission and Companies House. In the event of the organisation winding up, its members are required to contribute an amount not exceeding £1. Welsh Women's Aid's current governing document was updated in December 2013.

Recruitment and Appointment of Trustees

The Directors of the company are also the charity trustees.

All Trustees are recruited in line with Welsh Women's Aid Trustee Recruitment and Selection Policy and procedural framework. The Board is able to decide how many vacancies there are subject to the maximum of twelve persons and minimum of three persons. At least four Trustees should be recruited from Welsh Women's Aid membership of specialist services.

All Trustees are appointed for the skills and experience that they bring and their ability to assist Welsh Women's Aid in meeting its charitable objects. Candidates for all Trustee positions are interviewed, references are sought, and the recruitment panel recommendations are agreed by the Board. Trustees are confirmed at the AGM.

All terms of office are for a period of 3 years. Trustees who serve a three-year term are eligible for re-appointment for one additional term.

Trustees have the power to co-opt additional board members, who must retire at the next AGM but may stand for re-election as a Trustee. When considering co-opting members, the Board has regard to the requirement for any specialist skills and knowledge, such as fundraising/funding, HR, understanding of domestic abuse, sexual violence and other forms of violence against women, children and young people.

In 2018/19 the interim chair stepped down and was replaced by a Chair and Vice Chair from with the current Board. One trustee resumed their role as Treasurer before resigning following a period of maternity leave. One additional trustee resigned their role at the end of their three-year term, during the year.

Board of Trustees induction and training

All new Trustees are provided with Welsh Women's Aid's Memorandum and Articles, Governance Policy which sets out their roles and responsibilities, a copy of 'The Essential Trustee' provided by the Charity Commission, and are invited to discuss any queries with the Chair.

New members of the Board undergo a comprehensive induction programme to brief them on the work of Welsh Women's Aid, the history of the women's aid movement, their legal obligations as Trustees,

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) (continued)

Year ended 31 March 2019

New members of the Board undergo a comprehensive induction programme to brief them on the work of Welsh Women's Aid, the history of the women's aid movement, their legal obligations as Trustees, the Board's decision making processes, the functioning and structure of services, the business plan and recent financial performance. During induction, new Trustees meet key employees and other Trustees. The Board is encouraged to participate in internal and external training events which will further their skills and knowledge in undertaking their roles. A skills audit is undertaken every two years to ensure that the Board has the right mix of skills and experience and the information to determine whether they need to recruit appropriately skilled external members.

Risk Management

A review of the organisation is undertaken annually, and to inform this process a risk assessment is undertaken by the Board, which identifies threats to the organisation. Systems have been established to mitigate those risks.

The Governance Sub-Group, Finance and Fundraising Sub-Group and HR and Employment Sub-Group assist the decision making process by exploring risks and options in detail and, where appropriate, making recommendations to the Board. The Governance Sub-Group maintains oversight of the risk management process. Sub-Groups do not have decision making powers; they are a recommending body only.

Internal controls are made more robust by the existence of procedures for the authorisation of all transactions. Procedures are in place to ensure compliance with the Health and Safety of staff, Trustees, volunteers, clients and visitors to the organisation. These controls and procedures are periodically reviewed to ensure that they continue to meet the needs of the charity.

A key element in the management of financial risk is the setting of a reserves policy and its regular review by the Board. All significant new initiatives, major commitments and investment projects are subject to formal approval by the Board.

During 2018/19 3 critical strategic risks were identified, addressed and resolved during the year. These included actions to mitigate risks associated with the withdrawal of 3 services from membership of the charity in 2017/18; and addressing the reduction in Board capacity by trustees taking on additional duties. The transfer of our direct services in North Wales was also successfully achieved following prompt action from trustees and the senior management team.

Organisational Structure and Management

Welsh Women's Aid has a Board which meets quarterly and is responsible for the strategic direction and governance of the charity. There are three sub-committees that explore strategic options and key operational issues referred to them and make recommendations to the Board, which greatly enhances the decision making process. In 2018-19 these sub-committees focussed on Governance, Finance and Fundraising, HR and Employment.

The responsibility for the day to day management and delivery of services to meet the charity's objects is delegated to the Chief Executive Officer (CEO) and Senior Management Team (SMT).

The SMT shares the responsibility for reporting to the Board with the CEO, in relation to the management and implementation of the organisation's strategy, its priorities, progress reports on its operational plan and its financial position. Each member of the SMT is responsible for elements of the Strategic Delivery Plan.

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) (continued)

Year ended 31 March 2019

Welsh Women's Aid staff remuneration is aligned to the NJC pay scales based on the evaluation of appointed roles. Application of cost of living pay increases are subject to funding and approval by trustees.

In 2018/19 Welsh Women's Aid maintained the PQASSO Quality Mark at Level 2 (awarded in 2015/16). This is a nationally recognised award (now called Trusted Charity award) that offers both users and funders/commissioners external verification of the quality and credibility of an organisation.

Following a strategic review of the organisation with members, staff, trustees and stakeholders the trustees decided to transfer the direct services delivered in Colwyn Bay and Wrexham. A service currently operating in the region was identified and the voluntary transfer took place in April 2019.

Objectives and activities

Public Benefit

The trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the Charities aims and objectives and in planning future activities

The Welsh Women's Aid charitable objects are for the benefit of the community:

To promote the relief of distress and suffering experienced by, in particular but not exclusively, any women or her children from differing social groups who have or are experiencing domestic abuse and all other forms of 'violence against women', including the wider social and economic impacts.

Welsh Women's Aid is a national violence against women, domestic abuse and sexual violence membership organisation, with over 40 years of experience in campaigning, shaping and influencing policy to be prioritised by government. Welsh Women's Aid represents and supports a federation of local independent charities delivering specialist violence against women, domestic abuse and sexual violence women prevention services in Wales, as part of a UK network of provision. Welsh Women's Aid works to achieve improvements in national policy and practice for the benefit of members of the women's aid movement and others working in this area, and most importantly, their primary service users: women, children and young people experiencing domestic abuse, sexual violence and other forms of violence against women.

Our medium term delivery plan is published in our Strategic Business Plan 2015-18 which sets out our vision, mission, values and planned activities in more detail. The Plan was reviewed and renewed for publication in 2019, and is available on our website.

Our Vision: A world in which women and children live free from actual or threatened domestic abuse and all forms of violence against women.

Our Mission: To prevent domestic abuse and violence against women and ensure high-quality services for survivors that are needs-led, gender-responsive and holistic.

Our Values: The values and principles that inform our work are founded on gender equality, human rights and non-discrimination:

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) (continued)

Year ended 31 March 2019

Objectives and activities (continued)

Feminism and equality: We work within a feminist ethos and as part of the movement for social justice, which advocates for and proactively attains women's rights on the grounds of political, social, and economic equality.

Empowerment: We advocate a rights-based approach and create a context in which women and children can achieve self-determination and empowerment, so they can flourish and reach their full potential.

Collaboration: We are committed to working together with survivors, our membership and with external partners, sharing knowledge and expertise to maximise every opportunity to make progress towards our vision.

Integrity: We keep survivors voices at the centre of our work, and hold ourselves individually and collectively accountable for our actions and act according to our beliefs and values at all times.

Excellence: Our services evolve in response to emerging needs, changing populations and new/revised ways of thinking about violence against women and children, and we are committed to ensuring we deliver the best that we can possibly achieve.

Objectives and Priorities in 2018/19

Prevention:

To raise awareness; promote best practice to achieve prevention through education, public service delivery and in communities; campaign for women's equality and to challenge attitudes to reduce social tolerance of domestic abuse, sexual violence and all forms of violence against women. As an accredited Agored Cymru centre this includes delivering specialist training to a range of professionals across Wales so that they can better support and meet survivors' needs and reduce the risk posed by by perpetrators.

Provision, protection and support:

To support specialist services across Wales to build their capacity, deliver high-quality support, and keep up to date on policy and practice developments. To represent and provide specialist services with a voice locally, regionally, nationally, and at a UK and international level. To provide national access to specialist help, information and support through the Live Fear Free Helpline, and manage and coordinate the Wales system of access to refuge provision for survivors via the Routes to Support system.

To continue to provide refuge, advocacy and support for women and children in Colwyn Bay and Wrexham. through 2018/19, whilst seeking to transfer the services to local providers by the end of the year. It is not our intent to take more services into direct management, and we will do all we can to ensure that our federation of specialist services across Wales are supported to deliver independent, high-quality, needs-led, trauma-informed and gender-responsive services.

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Trustees' Annual Report (Incorporating the Director's Report) (continued)

Year ended 31 March 2019

Objectives and activities (continued)

Partnership working:

Nationally and locally through the work of member services, to involve survivors in developing and reviewing services, and support women who have experienced abuse to become more involved in our work. This includes continually improving our understanding of survivors' experiences and how best to meet their needs.

To deliver consultancy, advice, guidance, support and training to promote coordinated community responses to violence and abuse, including supporting and advising commissioners where needed, on effective, evidence-based service models to achieve change that lasts. To work across Wales with specialist services, national and local government, health, housing, education, criminal justice, and community advice and support services, to make sure they meet needs, maximise safety, and work to end domestic abuse, sexual violence and all forms of violence against women in all that they do.

ENSURING OUR WORK DELIVERS OUR AIMS

All staff and Trustees are active in reviewing progress and achievements on a monthly and quarterly basis, as well as reviewing delivery against strategic objectives on an annual basis.

A robust review process helps Welsh Women's Aid to ensure aims, objectives and activities remain focused on charity objects, in accordance with charity commission guidance. The trustees set a list of key performance indicators against which progress is assessed at a strategic level against the Welsh Women's Aid strategic objectives allowing scrutiny and corrective action to be taken where necessary.

Achievements and performance

REVIEW OF ACTIVITIES AND HOW WE DELIVER PUBLIC BENEFIT

Progress and achievements in 2018/19

Welsh Women's Aid had a very successful year in 2018/19. As the umbrella organisation in Wales representing specialist violence against women, domestic abuse and sexual violence services, we have successfully extended our influence in Wales, UK and internationally by engaging with local government, Welsh Government, Westminster and European Union to talk about the importance of addressing violence against women and our approach through the Change that Lasts model. This has influenced changes in policy and the introduction of new legislation.

Our standing as a leading light on violence against women has increased and we have implemented the Change that Lasts model in Cardiff to address male violence against women.

We secured funding to continue to support our survivor participation groups in South Wales to increase engagement between representative survivors and commissioners in Wales.

We continued to provide member services in Wales with capacity building support to develop their ability to respond to commissioners and demonstrate their impact to funders and the wider public. We also contribute to the regional Violence Against Women, Domestic Abuse and Sexual Violence strategic meetings to support specialist providers and commissioners to improve services to survivors, response to survivor's and perpetrators and develop prevention initiatives in accordance with the Welsh Government National Strategy.

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Trustees' Annual Report (Incorporating the Director's Report) (continued)

Year ended 31 March 2019

Achievements and performance (continued)

Fundraising

A fundraising focused campaign 'Welsh Cakes for Welsh Women's Aid' was launched in February 2018 which ran throughout the year in celebration of our 40th anniversary. This has generated positive interest and we continue to run this campaign on an annual basis.

We improved our communications with supporters and potential supporters which resulted in increased numbers of fundraising activities taking place throughout the year. Our fundraising and income generation activities included continuation of funding for existing services, funding for new development projects, training and income from donations and events.

We placed a significant focus on sustaining current statutory and trust income, as well as planning new approaches. We worked with the Institute of Fundraising to develop the Fundraising Strategy and Annual Plan for 2019-22 which was approved by the Board in April 2019.

Prevention

Media

We have increased our reach and influence using online communication and social media. Welsh Women's Aid social media presence has increased with a new Instagram page. Our social media presence has increased with a 14% increase of followers on Twitter and 33% increase of Facebook 'likers' along with a 12.7% increase in page views of the Welsh Women's Aid website.

In 2016/17 we produced 91 traditional media releases through press releases, television and radio interviews and other requests from media outlets.

Events

This year, Welsh Women's Aid has organised numerous events, including the 'Forty Voices, Forty Years' programme, a national housing providers conference and the Public Sector Leaders Conference on behalf of Welsh Government.

At the request of European partners, Welsh Women's Aid also presented on work in Wales to address FGM in regional events in Italy focusing on addressing FGM across Europe; we presented on the Welsh legislation and our work to support specialist services in Wales to inform women's equality strategy developments in the Russian Federation; and provided expert advice in support of a Council of Europe project to promote the effective implementation of the Istanbul Convention in countries that have not yet ratified these European standards.

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Trustees' Annual Report (Incorporating the Director's Report) (continued)

Year ended 31 March 2019

Achievements and performance (continued)

Campaigns

Welsh Women's Aid continued to provide a strong campaigning voice to promote the 'Time's Up', 'This isn't love, this is control and 'Step Up!' campaigns in Wales through an event, blogs, social media and videos. This included partnering with Cardiff International Film Festival, to promote the 'Time's Up' campaign at the opening and closing ceremony as well as engaging with supporters throughout the festival.

We also lead for Wales on the European WAVE 'Step Up!' Campaign 2019 which aims to increase efforts to stop violence against women across Europe using the Istanbul Convention, raising awareness of the issue, mobilising widely for the rights of women and children to live a life free from violence, and protecting women survivors of violence. The first campaign call took place in February and again in March.

Children Matter

This year, WWA continued to champion the voices of children and young people by supporting specialist service to deliver the S.T.A.R. programme, as well as timely support to children and young people. We have also continued to expand and support the partnership work with NUS on the Bystander Initiative. During 2018/19, four HE and FE institutions were supported to deliver the bystander programme (Aberystwyth University, Bangor University, Glyndwr University, and Swansea University; with ongoing discussions with Cardiff Met and Vale College for 2019/20). The Bystander Initiative report was finalised in 2019 and circulated to 72 industry professionals. Follow up webinars were produced and made available to support the initiative. Support for universities will be ongoing and further training dates scheduled in 2019/20.

We have also continued our work around a whole education approach to healthy relationships, through promoting the Whole Education Approach in our online abuse briefing as a key tool for prevention and early intervention. We also outlined the 9 principles of the good practice guidance as evidence in our submission to the Children, Young People and Education Committee call for evidence on Welsh Government progress in developing the new curriculum. Internationally this has been shared in Ireland, Portugal and Russia at conferences. In addition, we published our "Whole Education Approach" webinar on the topic.

National Training Partnership

Our National Training Partnership has continued to meet and involves representatives from the specialist VAWDASV sector in Wales to deliver training contracts in Wales. We continue to coordinate and deliver ongoing work with National Training Service (NTS) partnership in collaboration with our membership.

3 Higher/Further Education establishments in Wales have run the Bystander Initiative for students and we delivered Violence and Abuse training to staff.

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Trustees' Annual Report (Incorporating the Director's Report) (continued)

Year ended 31 March 2019

Achievements and performance (continued)

During 2018/19, we trained 240 professionals from seven organisations. Training delivered included: DA Awareness, Stalking and Harassment, DASH, Coercive Control, VAWDASV Awareness and Trusted Professional. The training we delivered was positively evaluated, with a majority of the learners reporting that it helped improve their knowledge and skills to identify and support victims and survivors of violence and abuse.

148 professionals from 16 different organisations were trained to deliver to groups of girls and boys as a part of the Safety, Trust and Respect (S.T.A.R). In addition to this, WWA have produced a discussion paper for our members, reviewing our resources based on up-to-date research in the area of sexual exploitation/abuse.

The Ask Me project is now up and running in Cardiff as part of the Change that Lasts Programme. The project trained 41 ambassadors successfully. They have so far provided 1,079 pieces of VAWDASV literature to members of the community; have reached 2,574 community members by social media; and spoken to 5,718 community members through awareness raising activities (such as events, conferences, etc.). The ambassadors have signposted 87 survivors and 19 perpetrators to VAWDASV support services. The Ask Me project in North Wales, continues to expand following the pilot project run in 2017/18.

Provision, Protection and Support

Influencing the National Agenda

Welsh Women's Aid has continued to attend the Welsh Government communications panel meetings and provide feedback on the latest campaign concepts. As a result of feedback from Welsh Women's Aid, the Welsh Government campaign in 2018/19 has included a focus on gender inequality, with a message that this is both a cause and consequence of VAWDASV.

Through our participation in meetings and consultation responses we continue to ensure that expert advice from specialist services and survivors is included in all relevant areas. This includes keeping our members informed of progress and continuing to raise concerns of the sector and survivors for the need for a robust delivery plan with the Minister, officials and National Advisors.

Welsh Women's Aid has contributed to 'Gender Equality Review' phase 2, providing a written response to Chwarae Teg's consultation on the vision for a gender equal Wales and engaging in the advisory group, ensuring the VAWDASV sector and survivors have a voice within the review.

Additionally, we supported the launch of 'Breaking the Barriers: the House of Lords Commission on Domestic Abuse, Sexual Violence and Multiple Disadvantage' with Ava in the National Assembly.

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) (continued)

Year ended 31 March 2019

Achievements and performance (continued)

Providing expertise and support

Welsh Women's Aid continues to support regional VAWDASV specialist services provider forums to engage with regional strategic boards, commissioners, and national consultations and meetings/events.

In 2018/19, WWA advised commissioners on development of commissioning plans informed by evidence of what works in domestic and sexual abuse service models.

Other work carried out in 2018/19, included WWA creating a toolkit for professionals working with those aged 16-25 and not in education or training, to help them address healthy relationships. This will be available online through our website from the beginning of 2019/20.

Further to this we produced a briefing and webinar on 'Online Abuse: The use of the digital world to perpetrate VAWDASV' has been published on WWA website.

Finally, our data team continued to collect and collate data reports each quarter which are shared with members and commissioners and used to help build a complete picture of need for regions and wider Wales.

National Data Gathering and Reporting

This year WWA has engaged with members to update and improve the data collection method for gathering information on demand for services in Wales. The methodology, return and timeliness of data submissions has improved, so that Welsh statistics are more reliable and robust.

Data gathered by specialist services in Wales is collated and analysed to inform Welsh Government to assist with the development of national strategy and national outcome measures. The information was also used to inform regional plans, needs assessments, national and international campaigns and research.

Support was also provided for members with specific data analysis requests to enable their funding applications to be more robust and to improve reports to funders on outcomes and impact of the services they provide.

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) (continued)

Year ended 31 March 2019

Achievements and performance (continued)

National Quality Service Standards

WWA NQSS Quality mark scheme continues to be rolled out across Wales. In 2018/19, 83% of domestic abuse member services had engaged in the NQSS. This is compared to 65% in 2017/18.

9 out of 19 eligible members have received full passes and a further 8 are being supported through the process currently to achieve this. Our sexual violence members have also successfully achieved the Sexual Violence Service Standards for Wales (accredited by RCEW/ST).

WWA continue to have a close working relationship with Respect UK. Through the NQSS process, all members delivering perpetrator work are required to align their approach in accordance with adherence to the Respect Standard.

Capacity Building Support for Specialist Services

Enhanced consultancy support was provided for specialist domestic and sexual abuse services across all areas of Wales to access a range of bespoke and partnership support to help them engage in commissioning processes, maximise funding opportunities, improve strategic planning and develop partnership working arrangements. The funding provides for a 2 year project of bespoke support to coincide with the implementation of regional commissioning.

Direct Services Colwyn & Wrexham

36 women and 28 children were supported in the refuge services in Colwyn and Wrexham. There were 48 referrals for refuge-based support. 9 survivors were unable to be accommodated. The most common reason for this was that the refuge was full.

A total of 757 women and 16 men (773) were supported in the community in 2018/19 by WWA Colwyn and Wrexham. 670 women and 12 men were supported by community and drop-in services. Of these, Wrexham IDVA service supported 240 female and 16 male survivors (a total of 256).

Survivors who were supported had experienced a variety of abuse types. For example, the direct services supported 356 individuals who were experiencing coercive control; 253 who had experienced physical abuse; 151 survivors who had experienced financial abuse, and 74 survivors who had experienced sexual abuse. They also supported survivors with additional needs such as the 246 survivors with mental ill health.

As of the beginning of 2019/20, the Colwyn and Wrexham services have successfully been transferred to DASU. Ongoing support will be made available to Colwyn and Wrexham as they adjust to the new structure; and then following this they will receive support as a member organisation.

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) (continued)

Year ended 31 March 2019

Achievements and performance (continued)

Live Fear Free Helpline

The helpline managed 29,998 contacts through phone calls; 177 emails; 1,766 webchat and 42 texts during 2018/19. Although this is a decrease of 9.1% of phone contacts in comparison to 2017/18, the introduction of webchats and texts has increase by 173.0% and 88.1% respectively. The strike rate (rate of incoming calls answered within 30 seconds) for the year was 95.8%.

The Helpline was assessed by the Helpline Standards in January 2019 and was successful in achieving the accreditation again for the fourth time. This demonstrates the quality and consistency of the services offered and the Accreditation will remain in place for the next 3 years.

All Helpline Support Workers receive continual professional development and training, and have access to relevant accredited qualifications in line with the National Training Framework in Wales.

Other work carried out this year included an overview of the work of the Helpline was delivered to Jobcentre Plus Single Point of Contact officers, due to their concern about vulnerable clients identified with the introduction of Universal Credits. Work is ongoing to develop a direct referral pathway for survivors identified by Jobcentre Plus to the Helpline.

Partnership Working

Survivor Participation

The National Survivor Participation Project continues to support and empower survivors. At the end of 2018/19 there was a total of 18 SEEdS members. Additional sessions were run with 17 survivors from Ireland, and mid and west Wales, resulting in 35 survivors having benefitted from the project up to end of March 2019.

WWA worked with SEEdS participants to enable their input into consultations, events and media responses. There continued to be high demand for SEEdS involvement in different activities, which included the Welsh Government national survivor engagement framework; to the Cross Party Group on Children and Young People, Public Sector Leadership Conference; and interview interviews.

Engagement with commissioners across all regions in Wales has been carried out throughout 2018/19. Although interest has been expressed in the methodology, further funding to expand to more regions is yet to be forthcoming. There is ongoing work to recruit more survivors to Western Bay and Cardiff groups.

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) (continued)

Year ended 31 March 2019

Achievements and performance (continued)

In addition to working with SEEdS, WWA also sought to engage with 16 children and young people in services to gather their views on dedicated service provision and what they want from services to inform work into capacity building and supporting specialist children's services in 2019/20.

Partnerships

We have continued to work collaboratively in partnership with our members and the wider VAWDASV third sector. For example, all our members have been invited (alongside staff, trustees and selected stakeholders) to contribute to the development of our new organisational strategic plan.

We continue to participate in wider gender equality and third sector partnership working including working with WEN Wales, WCVA, Diverse Cymru, Cymorth Cymru, and on work to address adverse childhood experiences led by police and Public Health Wales..

WWA has also continued to collaborate effectively with the other women's aid federations in England, Scotland and Northern Ireland and Respect and Imkaan to enable us to jointly influence policy that impacts across the UK including welfare reform, safe child contact and the so-called rape clause and the delivery of Change that Lasts Projects throughout the UK.

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) (continued)

Year ended 31 March 2019

Financial review

As at 31 March 2019 the charity reported retained funds of £1,073,309 represented by £572,825 of unrestricted funds and £500,484 of restricted funds. During the year the Board agreed with its members to discontinue the direct services in North Wales, and the impact of discontinued activities are shown on page 21.

The majority of the organisation's income is grant funded and we recognise the need to build a suitable level of reserves to meet the needs of the charity. We have a Reserves Policy which assesses the level of unrestricted reserves required to meet costs of closure, foreseeable exceptional expenditure and temporary reductions in funding. The current level of unrestricted reserves are adequate to meet the Reserves Policy.

The Welsh Government is the principal funder providing 47% of the charity's income. Wrexham County Borough Council and Conwy Council provide funding for direct services in Wrexham and Colwyn Bay amounting to 20% of the charity's income. The remaining income is from a variety of sources including donations, member subscriptions, foundations and other public sector bodies

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) (continued)

Year ended 31 March 2019

Plans for future periods

2019/20 will be the beginning of our new strategy in which we look to continue with our work to promote the social and cultural change needed to end violence against women, domestic abuse and sexual violence, that unites us with our funders, supporters, and the communities we serve. Our national federation has a shared vision, value-base and approach, and investment into a federated structure provides the combined impact of individual charities with the benefit of collective impact, resilience and strength as a movement. Together, we provide a strong, well-developed and cohesive programme of local, regional and national work that benefits survivors and creates a safer, healthier, more equal and violence-free future for everyone.

Our Strategy and delivery align with the Well-being of Future Generations framework in Wales by adopting a long-term approach that focuses on prevention, prioritising collaboration and integration, and centring the involvement of survivors, members, services and stakeholders

In 2019/20 our work will continue to focus on our strategic priorities of prevention; provision, protection and support; and partnership working. Our strategic objectives for 2019/20 will be to ensure:

1. Domestic abuse/violence against women is understood, challenged and prevented, and women and children have healthy, safe and equal relationships. 2. Specialist services are strengthened and supported to effectively meet diverse needs and reduce harmful effects of violence; and survivors have early access to effective support which builds on their strengths, meets needs and improves their health and well-being. 3. The state, agencies and communities deliver more effective responses to violence against women, domestic abuse and sexual violence, and are held accountable for delivering action.

Internally, we will also work to ensure our overall efficiency and effectiveness is improved, we lead on evidence-based services, our capacity, fundraising and supporter base is increased, we enhance and improve delivery and impact of direct services, and strengthen our internal and external communications.

This will include, for example, providing member services with bespoke support through providing training, guidance and toolkits, that support professionals to provide effective and appropriate responses to survivors. Using our influence and networks we will ensure survivors voices are heard and remain at the centre of any existing or developing interventions.

In 2019/20 we will continue to support implementation of UK and Welsh legislation and accompanying Welsh Government programme of strategic delivery, and will continue to advocate to ensure Wales' strategy, legislation and international convention requirements are delivered. We will be ensuring that the diverse interests and experiences of our member services and of survivors remain at the centre of any approach to improve practice and prevent violence and abuse to ensure that no woman is left behind and that we amplify the voices and demands of the most disadvantaged women

Trustees' responsibilities statement

The trustees, who are also directors for the purposes of company law, are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) (continued)

Year ended 31 March 2019

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the incoming resources and application of resources, including the income and expenditure, for that period.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the applicable Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Auditor

Each of the persons who is a trustee at the date of approval of this report confirms that:

- so far as they are aware, there is no relevant audit information of which the charity's auditor is unaware; and
- they have taken all steps that they ought to have taken as a trustee to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information.

The auditor is deemed to have been re-appointed in accordance with section 487 of the Companies Act 2006.

R Eagles (Treasurer)

Arcett

Trustee

P Walters (Chair)

l. sottes

Trustee

Company Limited by Guarantee

Independent Auditor's Report to the Members of Welsh Women's Aid

Year ended 31 March 2019

Opinion

We have audited the financial statements of Welsh Women's Aid (the 'charity') for the year ended 31 March 2019 which comprise the statement of financial activities (including income and expenditure account), statement of financial position, statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2019 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties
 that may cast significant doubt about the charity's ability to continue to adopt the going concern
 basis of accounting for a period of at least twelve months from the date when the financial
 statements are authorised for issue.

Company Limited by Guarantee

Independent Auditor's Report to the Members of Welsh Women's Aid (continued)

Year ended 31 March 2019

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies' exemptions from the requirement to prepare a strategic report.

Company Limited by Guarantee

Independent Auditor's Report to the Members of Welsh Women's Aid (continued)

Year ended 31 March 2019

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit
 procedures that are appropriate in the circumstances, but not for the purpose of expressing an
 opinion on the effectiveness of the internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the
 disclosures, and whether the financial statements represent the underlying transactions and
 events in a manner that achieves fair presentation.

Company Limited by Guarantee

Independent Auditor's Report to the Members of Welsh Women's Aid (continued)

Year ended 31 March 2019

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Use of our report

This report is made solely to the charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

Jonathan Rhodes BSC FCA (Senior Statutory Auditor)

For and on behalf of Walter Hunter & Co Limited Chartered accountant & statutory auditor

24 Bridge Street Newport South Wales NP20 4SF

Date.....

Company Limited by Guarantee

Statement of Financial Activities (including income and expenditure account)

Year ended 31 March 2019

Total funds £	263,044 1,103,839 412,158 2,025,107	2,037,577	(12,470)	1	(12,470)
2018 Discontinued operations £	1 1 1 1 1	1 1		1	
Total from continuing Coperations	263,044 1,103,839 412,158 2,025,107	2,037,577	(12,470)	I	(12,470)
Total funds £	45,755 2,247,421 171,515 2,464,691	2,550,342	(85,651)	ı	(85,651)
Discontinued operations £	417,199 171,515 588,714	594,903	(6,189)	I	(6,189)
2019 Total from continuing Doperations	45,755 1,830,222 - 1,875,977	1,955,439	(79,462)	1	(79,462)
Restricted funds	1,782,872	1,838,351	(55,479)	(6,939)	(62,418)
Unrestricted funds £	45,755 47,350 	117,088	(23,983)	6,939	(17,044)
Note	7 6 5	8,9			
	Income and endowments Donations and legacies Charitable activities Other trading activities Total income	Expenditure Expenditure on charitable activities Total expenditure	Net expenditure	Transfers between funds	Net movement in funds

The statement of financial activities (including income and expenditure account) continues on the following page.

The notes on pages 25 to 43 form part of these financial statements.

Company Limited by Guarantee

Statement of Financial Activities (including income and expenditure account)

Year ended 31 March 2019

Total funds £	1,171,430	1,158,960
2018 Discontinued operations	1	_
Total from continuing Doperations	1,171,430	1,158,960
Total funds	1,158,960	1,073,309
viscontinued operations £	l	(6,189)
2019 stal from ontinuing serations	1,158,960	1,079,498
To Restricted co funds op	569,091	506,673
Unrestricted funds £	589,869	572,825
Note		
	Reconciliation of funds Total funds brought forward	Total funds carried forward

The statement of financial activities includes all gains and losses recognised in the year.

The statement of financial activities (including income and expenditure account) continues on the following page.

The notes on pages 25 to 43 form part of these financial statements.

Company Limited by Guarantee

Statement of Financial Position

31 March 2019

		2019		2018
	Note	£	£	£
Fixed assets Tangible fixed assets	15		407,913	455,780
Current assets Debtors Cash at bank and in hand	16	423,746 589,676		488,679 433,683
		1,013,422		922,362
Creditors: amounts falling due within one year	17	348,026		219,183
Net current assets			665,396	703,179
Total assets less current liabilities			1,073,309	1,158,959
Net assets			1,073,309	1,158,959
Funds of the charity Restricted funds Unrestricted funds			500,484 572,825	569,091 589,869
Total charity funds	19		1,073,309	1,158,960

These financial statements were approved by the board of trustees and authorised for issue on 14.08/2019 and are signed on behalf of the board by:

R Eagles (Treasurer)

neest

Trustee

P Walters (Chair)

Trustee

Company Limited by Guarantee

Statement of Cash Flows

	2019 £	2018 £
Cash flows from operating activities Net expenditure	(85,651)	(12,470)
Adjustments for: Depreciation of tangible fixed assets Interest payable and similar charges Accrued expenses	53,583 214 39,732	45,434 1,321 68,694
Changes in: Trade and other debtors Trade and other creditors	64,933 89,112	(27,650) (33,497) 41,832
Cash generated from operations	161,923	
Interest paid Net cash from operating activities	(214) 161,709	(1,321) 40,511
Cash flows from investing activities Purchase of tangible assets Proceeds from sale of tangible assets	(5,716)	(19,117) 6,099
Net cash used in investing activities	(5,716)	(13,018)
Net increase in cash and cash equivalents Cash and cash equivalents at beginning of year	155,993 433,683	27,493 406,190
Cash and cash equivalents at end of year	589,676	433,683

Company Limited by Guarantee

Notes to the Financial Statements

Year ended 31 March 2019

1. General information

The charity is a public benefit entity and a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is Pendragon House, Caxton Place, Cardiff, CF23 8XE.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Companies Act 2006.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis.

Going concern

There are no material uncertainties about the charity's ability to continue.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Fund accounting

The charity maintains a general unrestricted fund which represents funds which are expendable at the discretion of the trustees in furtherance of the objects of the charity. Such funds may be held in order to finance both working capital and capital investment.

Restricted funds have been provided to the charity for particular purposes, and it is the policy of the board of trustees to carefully monitor the application of those funds in accordance with the restrictions placed upon them.

Any proposed transfer between funds would be considered on the particular circumstances.

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2019

3. Accounting policies (continued)

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Tangible assets

All fixed assets are initially recorded at cost.

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2019

3. Accounting policies (continued)

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Freehold Property

2% p.a. Reducing balance basis

Equipment

25% p.a. Reducing balance basis

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs, unless the arrangement constitutes a financing transaction, where it is recognised at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

Defined contribution plans

Contributions to defined contribution plans are recognised as an expense in the period in which the related service is provided. Prepaid contributions are recognised as an asset to the extent that the prepayment will lead to a reduction in future payments or a cash refund.

4. Limited by guarantee

The charity is incorporated under the Companies Act 2006 and is limited by guarantee, each member having undertaken to contribute such amounts not exceeding one pound as may be required in the event of the company being wound up whilst he or she is still a member or within one year thereafter.

There are 22 members of the company.

Company Limited by Guarantee

Notes to the Financial Statements (continued)

5.	Donations and legacies	Unrestricted Funds £	Restricted Funds £	Total Funds 2019 £
	Donations Donations	33,255	_	33,255
	Subscriptions Memberships	12,500 45,755		12,500 45,755
		Unrestricted Funds £	Restricted Funds £	Total Funds 2018 £
	Donations Donations	25,634	_	25,634
	Subscriptions Memberships	13,442 39,076		13,442 39,076

Company Limited by Guarantee

Notes to the Financial Statements (continued)

c	Charitable activities			
6.	Chantable activities	Unrestricted	Restricted	Total Funds
		Funds	Funds	2019
		£	£	£
	Services as part of direct charitable activities	15,360	_	15,360
	Training income	31,990	321	32,311
	Welsh Government Grant - Live Fear Free Helpline		485,898	485,898
	Welsh Government Grant - Core Funding	_	564,538	564,538
	Welsh Government - Ask and Act Training Contract	6E	75,554	75,554
	Conwy County Borough Council - Young Person			
	Support Worker Grant	_	15,000	15,000
	Wrexham County Borough Council - Outreach			00.475
	Housing Grant		36,175	36,175
	Wrexham - Student Placement	_	3,500	3,500
	Colwyn - Student Placement		560	560
	Wrexham County Borough Council - Supporting		00.000	00.000
	People Programme Grant	_	99,000	99,000
	Conwy County Borough Council - Supporting People		440 500	113,523
	Programme Grant	_	113,523	113,323
	Conwy County Borough Council - Families First		28,617	28,617
	Grant		20,017	20,017
	First Give Grant	_	5,848	5,848
	Natwest- Skills & Opportunities Funding	_	3,040	0,040
	Wrexham County Borough Council CYPS - Wrexham		_	_
	IDVA	_	_	_
	North Wales Regional Commissioning Plan Heritage Lottery Funding	_	38,843	38,843
	South Wales Police & Crime Commissioner -Change			•
	That Lasts Project	_	341,634	341,634
	Welsh Government - SRE Resources		26,005	26,005
	South Wales Police Live Fear Free Help Line	_	→	_
	North Wales Police and Crime Commissioner -			
	Independent Domestic Abuse Advocate Funding		102,320	102,320
	Lloyds TSB Foundation England and Wales –			
	Capacity Building		85,222	
	Pilgrim Trust – Survivor Participation SEEdS	_	16,690	16,690
	South Wales Police & Crime Commissioner -			
	Survivor Participation SEEdS		20,082	20,082
	ASK Me Project			_
	Cardiff VAWDASV Consultancy	_	_	
	Conwy Voluntary Services Council - Increasing Play			
	Opportunities	_		-
	Radio City Grant	_	44.040	 11,242
	Rosa Justice & Equality Fund - Training	_	11,242 4,000	•
	Hanfod Cymru - Heritage Funding	₩	7,124	
	Awards for All - Heritage Funding	_	7,124 7,844	•
	Moondance Foundation – Heritage	_	77,132	
	Tampon Tax – Ask Me Community Ambassadors		4,808	
	Peoples Postcode Trust - Colwyn Bay	_	13,696	
	Wrexham - Children In Need Welsh Government – Bystander Campaign	_	4,895	•
	Welsh Government – Bystander Campaign Welsh Government – National Training Framework		10,000	
	MARINE GOACHINGLE - Mariollat Training Light Mote			
		47,350	2,200,071	2,247,421

Company Limited by Guarantee

Notes to the Financial Statements (continued)

6.	Charitable activities (continued)			
		Unrestricted		Total Funds
		Funds	Funds	2018
		£	£	£
	Services as part of direct charitable activities	3,797	1,451	5,248
	Training income		44,936	44,936
	Welsh Government Grant - Live Fear Free Helpline	_	455,000	455,000 504 538
	Welsh Government Grant - Core Funding		564,538	564,538
	Welsh Government - Ask and Act Training Contract	_	92,868	92,868
	Conwy County Borough Council - Young Person		4E 000	45 000
	Support Worker Grant	***	15,000	15,000
	Wrexham County Borough Council - Outreach		06.475	26 475
	Housing Grant	_	36,175	36,175 560
	Wrexham - Student Placement	****	560	300
	Colwyn - Student Placement			I
	Wrexham County Borough Council - Supporting		99,189	99,189
	People Programme Grant		99,109	33, 103
	Conwy County Borough Council - Supporting People		113,523	113,523
	Programme Grant		113,323	110,020
	Conwy County Borough Council - Families First		34,117	34,117
	Grant	-	1,000	1,000
	First Give Grant		25,532	25,532
	Natwest- Skills & Opportunities Funding	-	20,002	20,002
	Wrexham County Borough Council CYPS - Wrexham	_	15,000	15,000
	IDVA		7,793	7,793
	North Wales Regional Commissioning Plan		10,117	10,117
	Heritage Lottery Funding South Wales Police & Crime Commissioner -Change		10,111	,
	That Lasts Project		48,174	48,174
	Welsh Government - SRE Resources	_	15,905	15,905
	South Wales Police Live Fear Free Help Line	_	7,579	7,579
	North Wales Police and Crime Commissioner -		•	·
	Independent Domestic Abuse Advocate Funding		74,820	74,820
	Lloyds TSB Foundation England and Wales	_	84,381	84,381
	Pilgrim Trust - Survivor Participation SEEdS	_	28,310	28,310
	South Wales Police & Crime Commissioner -			
	Survivor Participation SEEdS		24,918	24,918
	ASK Me Project		25,907	25,907
	Cardiff VAWDASV Consultancy	_	5,300	5,300
	Conwy Voluntary Services Council - Increasing Play			
	Opportunities		428	
	Radio City Grant	_	2,002	2,002
	Rosa Justice & Equality Fund - Training	₩		
	Hanfod Cymru - Heritage Funding			
	Awards for All - Heritage Funding	_	_	
	Moondance Foundation - Heritage	_	_	. <u> </u>
	Tampon Tax – Ask Me Community Ambassadors	⊢		-
	Peoples Postcode Trust - Colwyn Bay		_	-
	Wrexham - Children In Need	_		
	Welsh Government – Bystander Campaign	_	_	-
	Welsh Government – National Training Framework	⊷		
				4 000 000
		3,797	1,834,523	1,838,320

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2019

7. Other trading activities

	Unrestricted Funds	Restricted Funds	Total Funds 2019
	£	£	£
Fundraising events	_		
Rental Income		171,515	171,515
		171,515	171,515
	<u></u>		
	Unrestricted	Restricted	Total Funds
	Funds	Funds	2018
	£	£	£
Fundraising events	\leftarrow	_	_
Rental Income	-	147,711	147,711
		147,711	147,711
		147,711	177,711

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2019

8. Expenditure on charitable activities by fund type

	Unrestricted	Restricted	
	Funds	Funds	2019
	£	£	£
Core Services	67,609	561,441	629,050
Welsh Government - Bystander		2,189	2,189
Wrexham Children In Need	guine.	13,761	13,761
Welsh Government Children's Services	_	-	4 000
Peoples Postcode Trust - Colwyn Bay	_	4,808	4,808
Tampon Tax - Ask Me Community Ambassadors		62,107	62,107
Welsh Government Live Fear Free Helpline	_	468,863	468,863
Training Ask & Act	_	69,174	69,174
Training	35,014	10,160	45,174
Lloyds TSB Foundation England and Wales -			
Capacity Building	_	75,370	75,370
ASK Me project		16,304	16,304
Pilgrim Trust - Survivor Participation SEEdS	_	6,299	6,299
South Wales Police & Crime Commissioner Survivor			
Participation SEEdS	-	35,517	35,517
Conwy County Borough Council SPPG	_	112,225	112,225
Wrexham County Borough Council IDVA SMAF	-	→	_
Wrexham Refuge Housing Management	-	66,417	66,417
Conwy County Borough Council Housing	_	71,718	71,718
Heritage Lottery Funding	_	58,561	58,561
Conwy County Borough Council Families First	_	41,322	41,322
WEN Wales Funding	-	_	
Welsh Government SRE Resources	_	26,005	26,005
Wrexham Refuge		90,302	90,302
Wrexham IDVA	_	108,599	108,599
Natwest Skills & Opportunities Funding	_	11,548	11,548
Wrexham Temple Row	-	46,228	46,228
South Wales Police & Crime Commissioner Change			
That Lasts Project	_	326,782	326,782
Welsh Government National Training Framework	-	10,007	10,007
Support Costs	14,465	137,547	152,012
	117,088	2,433,254	2,550,342

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2019

8. Expenditure on charitable activities by fund type (continued)

	Unrestricted Funds £	Restricted Funds £	Total Funds 2018 £
Core Services	23,275	526,826	550,101
Welsh Government - Bystander	·	, -	
Wrexham Children In Need	_	_	_
Welsh Government Children's Services	brond	(1,794)	(1,794)
Peoples Postcode Trust - Colwyn Bay	_	· –	_
Tampon Tax - Ask Me Community Ambassadors		_	_
Welsh Government Live Fear Free Helpline		451,368	451,368
Training Ask & Act	_	81,618	81,618
Training	****	41,929	41,929
Lloyds TSB Foundation England and Wales -			
Capacity Building	_	71,627	71,627
ASK Me Project	_	1,795	1,795
Pilgrim Trust - Survivor Participation SEEdS	_	20,636	20,636
South Wales Police & Crime Commissioner Survivor			
Participation SEEdS	Bundang	17,625	17,625
Conwy County Borough Council SPPG	_	93,471	93,471
Wrexham County Borough Council IDVA SMAF	_	15,000	15,000
Wrexham Refuge Housing Management	_	76,958	76,958
Conwy County Borough Council Housing		68,277	68,277
Heritage Lottery Funding	_	7,725	7,725
Conwy County Borough Council Families First	_	42,313	42,313
WEN Wales Funding		443	443
Welsh Government SRE resources	_	5,000	5,000
Wrexham Refuge	-	76,350	76,350
Wrexham IDVA	_	77,583	77,583
Natwest Skills & Opportunities Funding	_	11,552	11,552
Wrexham Temple Row	_	49,589	49,589
South Wales Police & Crime Commissioner Change			
That Lasts Project	_	7,020	7,020
Welsh Government National Training Framework	_	_	_
Support costs	19,224	252,168	271,392
	42,499	1,995,078	2,037,577

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2019

9. Expenditure on charitable activities by activity type

	Activities			
	undertaken	Support	Total funds	Total fund
	directly	costs	2019	2018
	£	£	£	£
Core Services	629,050	33,807	662,857	631,431
Welsh Government - Bystander	2,189	2,705	4,894	-
Wrexham Children In Need	13,761		13,761	_
Welsh Government Children's Services		_	-	(1,794)
Peoples Postcode Trust - Colwyn Bay	4,808	_	4,808	
Tampon Tax - Ask Me Community				
Ambassadors	62,107	6,591	68,698	_
Welsh Government Live Fear Free Helpline	468,863	23,269	492,132	471,130
Cardiff VAWDASV			_	5,300
Training Ask & Act	69,174	6,381	75,555	93,528
Training	45,174	10,068	55,242	41,929
Lloyds TSB Foundation England and Wales				
- Capacity Building	75,370	9,853	85,223	84,380
ASK Me Project	16,304	821	17,125	26,470
Pilgrim Trust - Survivor Participation SEEdS	6,299	1,073	7,372	28,309
South Wales Police & Crime Commissioner				
Survivor Participation SEEdS	35,517	2,898	38,415	24,918
Conwy County Borough Council SPPG	112,225	9,129	121,354	100,535
Wrexham County Borough Council IDVA				
SMAF	_	_	-	15,000
Wrexham Refuge Housing Management	66,417	5,716	72,133	83,154
Conwy County Borough Council Housing	71,718	4,632	76,350	72,349
North Wales Regional Commissioning plan	_	_	_	7,793
Heritage Lottery Funding	58,561	-	58,561	10,117
Conwy County Borough Council Families				
First	41,322	2,617	43,939	45,912
WEN Wales Funding			_	443
Welsh Government SRE resources	26,005	→	26,005	15,905
Wrexham Refuge	90,302	8,956	99,258	88,110
Wrexham IDVA	108,599	5,389	113,988	85,370
Natwest Skills & Opportunities Funding	11,548	_	11,548	19,832
Wrexham Temple Row	46,228	1,962	48,190	50,032
South Wales Police & Crime Commissioner				
Change That Lasts Project	326,782	16,145	342,927	37,430
Welsh Government National Training				
Framework	10,007	_	10,007	_
	2,398,330	152,012	2,550,342	2,037,577

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2019

10. Analysis of support costs

	ilgrim Trust	Survivor	articipation	SEEdS	СŢ	006		I	I		173	I	,	1,073
	ш		Wrexham	emple Row	ભ	2,246	1	į		Į.	(284)	I		1,962
Wrexham	ependent	Independent Domestic	Abuse	Advocate To	ત્મ	5,389	1	I	I	ı	ſ	I		5,389
	딘		ASK Me	Project	લ	821	I	I	*****	•	I	I	1	821
Lloyds TSB Foundation	igland and	Wales-	Capacity	Building	ભ	9,172	1	I	1	I	681	ļ		9,853
				Fraining	ርብ	8,753	ı						,	10,068
	Tampon Tax Welsh	vernment	Live Fear	e Helpline	બ	23,007	I	I	l	I	5,214	J	(4,952)	23,269
		Ask Me G	ommunity	bassadorsFre	ণে	5,626	1	I	I	I	965	I	l	6,591
			Wrexham C	Refuge Am	બ	5,940	I	ļ		1	3,016	1	ţ	8,956
				Unrestricted		22,017	ĺ	1	1	1	11,790		1	33,807
						Staff costs	Premises	Communications and IT	Finance costs	Governance costs	Support costs - Other office costs	Support costs - Travel	Support costs - Activities	

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2019

10. Analysis of support costs (continued)

	Welsh	Government	Bystander	दम	2,705	J	I	I	1	ı	1	I	2,705
Conwy County Borough	Council	Families	First	ત્મ	2,617	I	1	1	ı	I	1	I	2,617
conwy County	Borough	Connoil	Housing	H	4,632	l	ſ	1	ı	I	I	I	4,632
Conwy Wrexham County Refuge C	Housing	anageme	nţ	બ	5,716	I	I	I	ļ	I	1		5,716
County	Borough	Council M	SPPG	ભ	6,811	1	1	1	1	2,318	I	1	9,129
	South Wales	olice & Crime	ommissioner	બ	2,728	1	1	1	1	170	1	1	2,898
South Wales Police & Crime	ommissioner	Change That Po	Lasts Project C	स	6,381 15,294 2,728	I	I	I	1	851	I	1	16,145
ă	O	Training Ask	and Act		6,381	1	I	1	1		I	1	6,381
					Staff costs	Premises	Communications and IT	Finance costs	Governance costs	Support costs - Other office costs	Support costs – Travel	Support costs - Activities	

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2019

11. Net expenditure

Net expenditure is stated after charging/(crediting):		
That experience to enter sure and of the contract of	2019	2018
	£	£
Depreciation of tangible fixed assets	53,583	45,434
=		

12. Staff costs

The total staff costs and employee benefits for the reporting period are analysed as follows:

	2019	2018
	£	£
Wages and salaries	1,476,262	1,299,662
Social security costs	130,062	112,895
Employer contributions to pension plans	79,909	71,071
	1,686,233	1,483,628

The average head count of employees during the year was 60 (2018: 59). The average number of full-time equivalent employees during the year is analysed as follows:

	2019	2018
	No.	No.
Administrative staff	11	10
Service delivery	43	39
	 54	49
		

The number of employees whose remuneration for the year fell within the following bands, were:

The fluitibul of displayeds whose formalistation and years	2019	2018
	No.	No.
£60,000 to £69,999	1	1
200,000		-

13. Trustee remuneration and expenses

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees.

During the year £3,106 of expenses were reimbursed to seven trustees (2018: £2,921 reimbursed to seven trustees).

14. Transfers between funds

Net transfers detailed in note 19 relate to deficits made on certain projects during the year.

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2019

15. Tangible fixed assets

		Land and buildings £	Equipment £	Total £
	Cost At 1 April 2018 Additions	439,672	218,299 5,716	657,971 5,716
	At 31 March 2019	439,672	224,015	663,687
	Depreciation At 1 April 2018 Charge for the year	52,469 8,793	149,722 44,790	202,191 53,583
	At 31 March 2019	61,262	194,512	255,774
	Carrying amount At 31 March 2019	378,410	29,503	407,913
	At 31 March 2018	387,203	68,577	455,780
16.	Debtors			
	Trade debtors Prepayments and accrued income		2019 £ 411,916 11,830	2018 £ 474,625 14,054
			423,746	488,679
17.	Creditors: amounts falling due within one year			
			2019 £	2018 £
	Trade creditors Accruals and deferred income		140,281 171,667	57,413 131,936
	Social security and other taxes		36,078	29,834
			348,026	219,183

18. Pensions and other post retirement benefits

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £79,909 (2018: £71,071).

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2019

19. Analysis of charitable funds

Unrestricted funds	At 1 April 2018 £	Income £	Exp	oenditure £	At 3 Transfers £	1 March 2019 £
Unrestricted	589,869	93,105		(117,088)	6,939	572,825
Officationed	At 1 April 2017	Income		enditure	At	31 March 2018
Unrestricted	£ 589,495	£ 42,873		£ (42,499)		£ 589,869
Restricted funds	At					At 31 March
	1 April 2018 £	Inco £		Expenditure £	Transfers	2019 £
Welsh Government Live Fear Free Helpli		485,		(492,132)	,	(1,393)
Training	-	-	563	(20,232)		(8,669)
Lloyds TSB Foundation England & Wales	-			·	_	
Capacity Building	20,206	-	222	(85,222)		20,206
Ask and Act	_	75,	554	(75,554)		
ASK Me Project	17,125			(17,125)		9,318
Pilgrim Trust - Survivor Participation SEE		16,	690	(7,372)) -	9,310
South Wales Police & Crime Commission	ner	20	റരാ	/39 /15		(7,785)
- Survivor Participation SEEdS	10,548	∠∪, 114,	082	(38,415) (121,356)		
Conwy County Borough Council SPPG			507	(76,348)		_
Conwy County Borough Council - Housin Conwy County Borough Council Families	g –	7 1,	307	(10,040	,	
First	-	43,	617	(43,940)		
Wrexham Refuge	_		000	(99,259)		
Wrexham Temple Row	-	39,	675	(48,191	8,516	-
Wrexham Independent Domestic Abuse				/// 000	14 000	
Advocate		102,	320	(113,989		
North Wales Direct Services National Violence Against Women Centre	61,719			_	(5,067) 56,652
Excellence	387,204		_	(8,793)	_	378,411
Capital Equipment I.T.	51,006		_	(14,396)		36,610
Core Services		F 0.4	538	(557,593) (6,945) –
Wrexham Refuge Housing Management	_	100,	800,	(72,131) (27,877) –
Heritage Lottery Funding	_	38,	,843	(38,843		. <u>-</u>
Welsh Government - SRE Resources	_	26,	,005	(26,005	•	. -
Natwest Skills and Opportunities Funding	5,700	5,	,848	(11,548	-)	
South Wales Police & Crime Commission	ner			(0.45.000		
- Change That Lasts Project	10,742		,634	(342,926	•	9,450
Hanfod Cymru Heritage			,000	(4,000		
Awards for all Heritage Funding			,124	(7,124		. (750)
Moondance Foundation Heritage Fundin	g –	• 1,	,844	(8,594	-) – _	. (130)
Tampon Tax - Ask Me Community		77	,132	(68,698	-	8,434
Ambassadors			,808	(4,808		
Colwyn Peoples Postcode Trust			,696			
Wrexham Children In Need		10	,000	(10,700	,	
Welsh Government National training Framework		. 10	,000	(10,006	s) 6	;
Welsh Government Bystander			,895	•	•	
-	569,091	2,371	,586	(2,433,254	(6,939	500,484
					=	

Company Limited by Guarantee

Notes to the Financial Statements (continued)

19.	Analysis	of	charitable	funds	(continued)
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9.											
		At 1 April 2017 £	Income £	Expenditure £	Transfer £	At 31 March 2018 £					
	Welsh Government Live Fear Free Helpline	16,108	462,902 5,300	(474,169) (5,300)	_	4,841 					
	Cardiff VAWDASV	_	5,500	(3,300)							
	Training Lloyds TSB Foundation England	(15,662)	44,281	(41,929)	13,310	-					
	& Wales - Capacity Building	20,206	84,381	(84,381)		20,206					
	ASK Me Project	17,688	25,907	(26,470)	_	17,125					
	Pilgrim Trust - Survivor Participation SEEdS	(3,635)	28,310	(28,310)	3,635						
	South Wales Police & Crime	(, ,									
	Commissioner - Survivor Participation SEEdS	10,548	24,917	(24,917)		10,548					
	Conwy County Borough Council SPPG		113,523	(113,523)		-					
	Conwy County Borough Council - Housing	_	67,800	(69,211)	1,411	_					
	Conwy County Borough Council			(40.445)							
	Families First		49,117	(49,117)	(40.944)	_					
	Wrexham Refuge		98,420	(88,109)	(10,311)						
	Wrexham Temple Row	_	36,735	(50,032)	13,297	_					
	Wrexham Independent Domestic Abuse Advocate	-	74,820	(85,371)	10,551	-					
	Liankelly Chase	4,366			(4,366)	—					
	North Wales Direct Services	70,916	_	_	(9,197)						
	National Violence Against Women	,									
	Centre of Excellence	395,997		(8,793)		387,204					
	Capital Equipment I.T.	65,402	_	(14,396)	_	51,006					
	Core Services	_	565,074	(547,851)	(17,223)	-					
	Training Ask & Act	_	93,523	(93,523)	_	_					
	Wrexham County Borough Council - Wrexham IDVA SMAF	_	15,000	(15,000)	_	-					
	Wrexham Refuge Housing		04.440	(02.452)	(957)						
	Management	_	84,110	(83,153)	(951)	_					
	North Wales Regional Commissioning Plan	_	7,793	(7,793)	_	_					
	Heritage Lottery Funding		10,117	(10,117)	_	-					
	WEN Wales Funding		593	(443)	(150)	_					
	Welsh Government - SRE			` .							
	Resources	_	15,905	(15,905)	_	-					
	Natwest Skills and Opportunities		05 500	(40.022)		5,700					
	Funding South Wales Police & Crime		25,532	(19,832)	_	3,700					
	Commissioner - Change That					40.740					
	Lasts Project		48,174	(37,432)		10,742					
		581,934	1,982,234	(1,995,077)		569,091					
		=======================================		=======================================	===						

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2019

19. Analysis of charitable funds (continued)

Welsh Government Live Fear Free Helpline - national 24/7 helpline for survivors of violence against women, domestic abuse and sexual violence including women, men and children. Support for professionals working with survivors and advice to concerned members of the public.

Lloyds TSB Foundation England & Wales - Capacity Building - support to specialist domestic and sexual abuse services (our membership) to improve commission-readiness.

Ask Me Project - community based project in Powys to train ambassadors to raise awareness of violence against women and the specialist support available in the area. Delivered in partnership with Women's Aid England.

Pilgrim's Trust Survivor Participation Project - to implement and support survivor groups to empower and educate services in Wales to improve their responses to victims of domestic abuse and sexual violence.

South Wales Police and Crime Commissioner Survivor Participation Project - to implement and support survivor groups to empower and educate services in South Wales to improve their responses to victims of domestic abuse and sexual violence.

Conwy Council Supporting People - providing refuge and support to survivors of violence against women, domestic abuse and sexual violence.

Conwy Council Housing - providing community outreach and support to survivors of violence against women, domestic abuse and sexual violence.

Conwy Council Families First - providing specialist support to children effected by violence against women, domestic abuse and sexual violence.

Wrexham County Borough Council Supporting People - providing refuge and support to survivors of violence against women, domestic abuse and sexual violence.

Wrexham County Borough Council Housing - providing community outreach and support to survivors of violence against women, domestic abuse and sexual violence.

Wrexham County Borough Council Independent Domestic Abuse Advocacy.

North Wales Direct Services - reserve allocated to develop services for Colwyn Bay and the Wrexham area.

National Violence Against Women Centre of Excellence - capital reserve related to the purchase of Pendragon House.

Capital Equipment - capital reserve related to the purchase of IT equipment.

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2019

19. Analysis of charitable funds (continued)

Welsh Government Core Services - providing support to Welsh Women's Aid membership, advice and consultation relating to policy and legislation, service development and research, representing the voice of specialist services, executive and organisational management.

Wrexham Refuge Housing Management – providing accommodation related support and housing management function.

Heritage Lottery Funding – delivery of Welsh Women's Aid 40th anniversary project "40 Voices, 40 Years".

Natwest skills and Opportunities funding — working with Citizen's Advice Service in North Wales to provide financial abuse support.

South Wales Police & Crime Commissioner - Change that lasts project. Delivery of the Change that Lasts Model in Cardiff.

Hanfod Cymru Heritage - delivery of Welsh Women's Aid 40th anniversary project "40 Voices, 40 Years".

Awards for All Heritage Funding - delivery of Welsh Women's Aid 40th anniversary project "40 Voices, 40 Years"

Moondance Foundation Heritage funding - delivery of Welsh Women's Aid 40th anniversary project "40 Voices, 40 Years".

Tampon Tax Ask Me Community Ambassadors Project - community based project in Mid and North Wales to train ambassadors to raise awareness of domestic abuse and the specialist support available in the area. Delivered in partnership with Women's Aid Federation England, Scottish Women's Aid and Women's Aid Federation Northern Ireland.

 $Peoples \, Postcode \, Trust \, Group \, Work - project \, to \, support \, survivors \, of \, domestic \, abuse.$

 $Children\,in\,\,Need\,Wrexham-project\,to\,provide\,direct\,support\,to\,children\,surviving\,domestic\,abuse.$

Welsh Government National Training Framework – training to strategic leaders in Wales on provision of services related to the Violence Against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015.

Welsh Government Bystander Campaign – event to promote the "Don't be a Bystander" initiative.

Company Limited by Guarantee

Notes to the Financial Statements (continued)

Year ended 31 March 2019

20. Operating lease commitments

The total future minimum lease payments under non-cancellable operating leases are as follows:

,	2019	2018
	£	£
Not later than 1 year	4,087	_
Later than 1 year and not later than 5 years	28,678	48,233
Later than 5 years		49,045
	32,765	97,278
		· · · · · · · · · · · · · · · ·

21. Limitation of auditors liability

By way of a members' resolution dated 16 October 2018, the company has agreed to enter into a limited liability agreement with its auditors whereby their exposure to legal claims is limited to £100,000 per claim.

22. Related parties

There were no related party transactions incurred during the year other than trustees expenses within note 13.