

COMPANY REGISTRATION NUMBER: 07483469
CHARITY REGISTRATION NUMBER: 1140962

Welsh Women's Aid
Company Limited by Guarantee
Financial Statements
31 March 2020

WALTER HUNTER & CO LIMITED
Chartered accountants & statutory auditor
24 Bridge Street
Newport
South Wales
NP20 4SF

Welsh Women's Aid

Company Limited by Guarantee

Financial Statements

Year ended 31 March 2020

	Page
Trustees' annual report (incorporating the director's report)	1
Independent auditor's report to the members	16
Statement of financial activities (including income and expenditure account)	20
Statement of financial position	22
Statement of cash flows	23
Notes to the financial statements	24

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2020

The trustees, who are also the directors for the purposes of company law, present their report and the financial statements of the charity for the year ended 31 March 2020.

Reference and administrative details

Registered charity name Welsh Women's Aid

Charity registration number 1140962

Company registration number 07483469

Principal office and registered office
Pendragon House
Caxton Place
Cardiff
CF23 8XE

The trustees

P Walters	Chair
J Taylor	Deputy Chair
R Eagles	Treasurer
C Davies	(Appointed 27 November 2019)
H Kell	(Appointed 27 November 2019)
K Palmer	(Appointed 27 November 2019)
A Rodriques	(Appointed 27 November 2019)
J Dymant	(Retired 27 November 2019)
M Fackrell	(Retired 27 November 2019)
	(Served from 9 December 2019 to 19 June 2020)
K Griffiths	

Auditor
Jonathan Rhodes BSc BFP FCA
Walter Hunter & Co Limited
Chartered accountants & statutory auditor
24 Bridge Street
Newport
South Wales
NP20 4SF

Bankers
Unity Trust Bank Plc
Nine Brindleyplace
Birmingham
B1 2HB

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2020

Structure, governance and management

Governing document

Welsh Women's Aid is governed by a Memorandum and Articles of Association and was incorporated in January 2011. Welsh Women's Aid was registered as a charity in March 2011.

As a registered charity and a Company Limited by Guarantee, Welsh Women's Aid is required to report annually to both the Charity Commission and Companies House. In the event of the organisation winding up, its members are required to contribute an amount not exceeding £1. Welsh Women's Aid's current governing document was updated in December 2013.

Recruitment and Appointment of Trustees

The Directors of the company are also the charity trustees.

All Trustees are recruited in line with Welsh Women's Aid Trustee Recruitment and Selection Policy and procedural framework. The Board is able to decide how many vacancies there are subject to the maximum of twelve persons and minimum of three persons. At least four Trustees should be recruited from Welsh Women's Aid membership of specialist services.

All Trustees are appointed for the skills and experience that they bring and their ability to assist Welsh Women's Aid in meeting its charitable objects. Candidates for all Trustee positions are interviewed, references are sought, and the recruitment panel recommendations are agreed by the Board. Trustees are confirmed at the AGM.

All terms of office are for a period of 3 years. Trustees who serve a three-year term are eligible for re-appointment for one additional term.

Trustees have the power to co-opt additional board members, who must retire at the next AGM but may stand for re-election as a Trustee. When considering co-opting members, the Board has regard to the requirement for any specialist skills and knowledge, such as fundraising/funding, HR, understanding of domestic abuse and other forms of violence against women, children and young people.

In 2019/20 a recruitment process to replace trustees stepping down at the end of their term resulted in 5 new trustees joining the board.

Board of Trustees induction and training

All new Trustees are provided with Welsh Women's Aid's Memorandum and Articles, Governance Policy which sets out their roles and responsibilities, a copy of 'The Essential Trustee' provided by the Charity Commission, and are invited to discuss any queries with the Chair.

New members of the Board undergo a comprehensive induction programme to brief them on the work of Welsh Women's Aid, the history of the women's aid movement, their legal obligations as Trustees, the Board's decision making processes, the functioning and structure of services, the business plan and recent financial performance. During induction, new Trustees meet key employees and other Trustees. The Board is encouraged to participate in internal and external training events which will further their skills and knowledge in undertaking their roles. A skills audit is undertaken every two years to ensure that the Board has the right mix of skills and experience and the information to determine whether they need to recruit appropriately skilled external members.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2020

Risk Management

A review of the organisation is undertaken annually, and to inform this process a risk assessment is undertaken by the Board, which identifies threats to the organisation. Systems have been established to mitigate those risks.

The Governance Sub-Group, Finance and Fundraising Sub-Group and HR and Employment Sub-Group assist the decision making process by exploring risks and options in detail and, where appropriate, making recommendations to the Board. The Governance Sub-Group maintains oversight of the risk management process. Sub-Groups do not have decision making powers; they are a recommending body only.

Internal controls are made more robust by the existence of procedures for the authorisation of all transactions. Procedures are in place to ensure compliance with the Health and Safety of staff, Trustees, volunteers, clients and visitors to the organisation. These controls and procedures are periodically reviewed to ensure that they continue to meet the needs of the charity.

A key element in the management of financial risk is the setting of a reserves policy and its regular review by the Board. All significant new initiatives, major commitments and investment projects are subject to formal approval by the Board.

During 2019/20 3 critical strategic risks were identified and addressed during the year. These included actions to mitigate risks associated with replacement of outdated IT infrastructure; implications on specialist services and survivors of abuse of leaving the EU; and addressing the impact of covid-19 pandemic which started in March 2020. Activities to mitigate the risks identified due to the covid-19 pandemic and lockdown restrictions on survivors continues into 20/21 and is subject to significant funding and service delivery impact. We continue to work with services, key stakeholders and funders to address the increase in demand access to specialist services.

Organisational Structure and Management

Welsh Women's Aid has a Board which meets quarterly and is responsible for the strategic direction and governance of the charity. There are three sub-committees that explore strategic options and key operational issues referred to them and make recommendations to the Board, which greatly enhances the decision making process. In 2019-20 these sub-committees focussed on Governance and Risk Management, Finance and Fundraising, HR and Employment.

The responsibility for the day to day management and delivery of services to meet the charity's objects is delegated to the Chief Executive Officer (CEO) and Senior Management Team (SMT).

The SMT shares the responsibility for reporting to the Board with the CEO, in relation to the management and implementation of the organisation's strategy, its priorities, progress reports on its operational plan and its financial position. Each member of the SMT is responsible for elements of the Strategic Delivery Plan.

Welsh Women's Aid staff remuneration is aligned to the NJC pay scales based on the evaluation of appointed roles. Application of cost of living pay increases are subject to funding and approval by trustees.

In 2019/20 Welsh Women's Aid applied for Trusted Charity status as Level 2 (previously known as PQASSO Quality Mark at Level 2). This is a nationally recognised award that offers both users and funders/commissioners external verification of the quality and credibility of an organisation. Notification of a successful award was received in April 2020.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2020

Following a strategic review of the organisation with members, staff, trustees and stakeholders in 2018, the trustees decided to transfer the direct services delivered in Colwyn Bay and Wrexham to another charity. The voluntary transfer took place in April 2019.

Objectives and activities

Public Benefit

The trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

The Welsh Women's Aid charitable objects are for the benefit of the community:

To promote the relief of distress and suffering experienced by, in particular but not exclusively, any women or her children from differing social groups who have or are experiencing domestic abuse and all other forms of 'violence against women', including the wider social and economic impacts.

Welsh Women's Aid is a national violence against women, domestic abuse and sexual violence membership organisation, with over 40 years of experience in campaigning, shaping and influencing policy to be prioritised by government. Welsh Women's Aid represents and supports a federation of local independent charities delivering specialist violence against women, domestic abuse and sexual violence against women prevention services in Wales, as part of a UK network of provision. Welsh Women's Aid works to achieve improvements in national policy and practice for the benefit of members of the women's aid movement and others working in this area, and most importantly, their primary service users: women, children and young people experiencing domestic abuse, sexual violence and other forms of violence against women.

Our 5 Year Strategy 2019-24 which sets out our vision, mission, values and planned activities in more detail is available on our website.

Our Vision: A world in which women and children live free from domestic abuse, sexual violence and all forms of violence against women, and by doing so achieve independence, freedom and liberation from oppression.

Our Values: We are feminist and value diversity of lived experiences

We promote integrity: We are accountable, and place survivors' voices and their lived experiences central to our work. We encourage respect, transparency and learning from experience, we challenge misuse of power and promote social responsibility in all we do.

We collaborate: We work with survivors, specialist services, other organisations, individuals and communities, to capacity-build services and to evidence and deliver what works in preventing violence against women, domestic abuse and sexual violence.

We empower: We advocate a rights-based approach so that all women and children can achieve their full potential, and we promote services led by and for women/minoritised groups as being vital to meeting needs and to achieving social, economic and political liberation from patriarchy, racism, and other oppressions.

We transform: We are committed to challenging inequalities and discrimination, to combining high-quality services with activism for social change, and building a movement that ends violence against women and girls and liberates women and girls from multiple and intersecting oppressions to benefit everyone.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2020

Objectives and activities *(continued)*

Objectives and Priorities in 2019/20

Preventing violence against women, domestic abuse and sexual violence from happening in the first place:

We are committed to primary prevention, which involves education to change attitudes and perceptions, to prevent abuse from happening in the first place. It can be targeted universally or at specific groups, such as children or members of a particular community. Prevention work requires a commitment to challenging and changing the social and cultural norms, systems and structures that perpetuate abuse, harms and inequalities. Prevention work also needs to address the fact that violence against women and girls is structural and one of the social mechanisms that forces the subordination of women and girls in society. For this reason, working to further women's and girls' liberation, to challenge and dismantle gendered social norms and expectations, and to dismantle the patriarchy and other systems of oppression is a key means of achieving its prevention.

Ensuring provision of quality services for survivors that build on strengths, meet needs and reduce the harmful effects of abuse over time:

We are committed to providing excellent member services and support which helps specialist services deliver quality provision, as centres of excellence in their communities. Effective provision is dependent on identifying as early as possible those who are likely to experience abuse, and to provide high quality resources and support to prevent further abuse and reduce its impact ("secondary prevention"). Effective provision is also dependent on providing longer term support and advocacy to reduce the trauma and harm caused by more prolonged exposure to violence and abuse, which is often cumulative for women and girls ("tertiary prevention").

Creating effective partnerships with survivors, specialist services and others to strengthen our movement to achieve change that lasts:

We are committed to amplifying the diverse experiences of survivors and to developing and collaborating in partnership in a way that upholds our values and demonstrates mutual respect, transparency, honesty and integrity, which underpins all our work. By focussing on collaboration to improve responses for those who experience multiple discrimination - Black and minoritised women, lesbians, disabled women, migrant women, young people, older women, trans women - we aim to improve access to support and justice for all survivors of abuse.

ENSURING OUR WORK DELIVERS OUR AIMS

All staff and Trustees are active in reviewing progress and achievements on a monthly and quarterly basis, as well as reviewing delivery against strategic objectives on an annual basis.

A robust review process helps Welsh Women's Aid to ensure aims, objectives and activities remain focused on charity objects, in accordance with charity commission guidance. The trustees set a list of key performance indicators against which progress is assessed at a strategic level against the Welsh Women's Aid strategic objectives allowing scrutiny and corrective action to be taken where necessary.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2020

Achievements and performance

REVIEW OF ACTIVITIES AND HOW WE DELIVER PUBLIC BENEFIT

Progress and achievements in 2019/20

Welsh Women's Aid had a very successful year in 2019/20. We have successfully extended our influence in Wales, UK and internationally by engaging with local government, Welsh Government, Westminster and the European Union to talk about the importance of addressing violence against women and our approach through the Change that Lasts model. This has influenced changes in policy and the introduction of new legislation. Our standing as a leading light on violence against women has increased and we have further developed Change that Lasts, which originally related to domestic abuse only, to sexual violence and all forms of violence against women, including response to perpetrators of abuse. We continue to roll out our Ask Me Community Ambassador Scheme to North and Mid Wales. We have supported our membership with capacity building support, our roll out of National Quality Service Standards, briefings and other bespoke support and advocacy.

In March 2020 the covid-19 pandemic led to unprecedented restrictions on the public's activities including an extended period of lockdown. The impact of access to help and support for victims and survivors of violence against women, domestic abuse and sexual violence was curtailed and the sector has had to adapt to the conditions. Welsh Women's Aid has worked tirelessly to promote services, the plight of survivors and campaign for ringfenced funding and promotion of services. This work continues into 2020/21.

Fundraising

Welsh Women's Aid carries out its fundraising activities in accordance with our Ethical Fundraising Policy. The Policy applies to the Board of Trustees, all staff and volunteers and to all types of donation including cash, grants, donations in kind, shares, legacies, pro bono work, sponsorship, and corporate donations.

This Policy is consistent with Charity Commission guidance and that of the Fundraising Regulator and includes our procedures to carry out fundraising activities, manage donations and protect vulnerable people. As a member of the Fundraising Regulator, Welsh Women's Aid publicly uses their badge to demonstrate that we follow the standards set out in the Code of Fundraising Practice.

Fundraising activity is carried out in-house and we have no plans to engage third part professional fundraisers. Our website outlines our complaints procedure for the public and clearly explains how an individual can complain. We received 0 complaints in the 2019-20 financial year.

During 2019/20, Welsh Women's Aid received donations totalling £26,603. Funds were raised from a wide range of supporters including the Chartered Institute of Housing Cymru, individuals, community groups and local businesses. Those supporting WWA made donations and took part in fundraising activities such as the Welsh Cakes for Welsh Women's Aid campaign; the Cardiff Half Marathon and the Newport Half Marathon and various social activities and events. We were pleased to be supported by the Cardiff Lord Mayor's Charity Appeal during 2019/20, a partnership which continues into the early part of 2020/21. During 2019/20 we successfully secured funding to extend our sexual harassment campaigning work, invested in our Live Fear Free Helpline provision and increased our organisation core funding.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2020

Achievements and performance *(continued)*

Data protection

In 2019/20, we continued our work to maintain the highest standard of data protection and compliance with the GDPR legislation. To that end all staff have received up-to-date, bespoke GDPR training, guidance and information on data WWA protection procedures. Further to this we have supported members with their work to ensure that their data protection procedures are also compliant by providing advice, guidance and templates.

Work on our records management system has also allowed Welsh Women's Aid to produce an online donations collector, reducing the volume of data held on supporters, allowing them to review data privacy notices and provide informed consent on how their data is used.

Preventing violence against women, domestic abuse and sexual violence from happening in the first place

Website and Social Media:

Over the financial year WWA has produced 12 infographics raising awareness of VAWDASV, promoting the Live Fear Free Helpline and highlighting specific forms of VAWDASV and concerns of survivors and specialist services. This included infographics promoting engagement with our events on sexual violence, business responsibility to respond to VAWDASV and our national conference. Aside from the targeted awareness raising via social media, Welsh Women's Aid also saw increases in its website and social media platforms:

Increased focus on online and social media engagement in 2019/20 led to an increase of 11.79% of new users accessing the website with social media traffic as the source for 11.60% of users. Across all social media platforms WWA increased its followers/likes by 34%. Subscribers to our newsletters increased by 12% in 2019/20.

Events:

This year, Welsh Women's Aid has organised numerous events, including the We Believe Her sexual violence awareness seminar; a VAWDASV Business breakfast; and seminar for journalists on media reporting of VAWDASV. Events outlined the importance of workplace policies, training, specialist services and guidance for service commissioners. Resources: Toolkits and resources produced in the year included the VAWDASV Health Toolkit which includes 8 different briefings/ papers including a paper on healthcare approaches to prevent VAWDASV. Since the covid-19 pandemic we have developed a 3-pronged communications and campaigns plan aimed at:

- Promoting the Live Free Fear Helpline and local support services.
- Bystander action and support
- Survivor safety and self-care information

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2020

Achievements and performance *(continued)*

Ambassadors:

This year we worked with Sian Harries to promote WWA work at the UK's/Wales' prestigious comedy festival held annually in mid Wales, and several comedians raised awareness of our work/the Helpline as part of their shows. All ambassadors have been invited to speak at our events (Jocelyn Davies at Cheques and Balances seminar, Rachel Williams at Cross Party Group on the family justice system) and we also have liaised with Rachel Williams on joint press work around the DA Bill and coercive control and Sian Harries to promote WWA's work at the UK's/Wales's Machynlleth Comedy Festival.

Our ambassador Sian Harries provided a social media video for our covid-19 Live Fear Free promotion campaign as well as helping us link to other high profile supporters.

At the end of 2019/20 our first Ambassador for children and young people, Rachel Williams, sadly stepped down after 6 years of acting as a WWA ambassador. This was in order to concentrate her time on the set up of her own organisation, Stand Up To Domestic Abuse (SUTDA). However, we were also able to recruit a new ambassador in 2019/20. To announce the recruitment of cook, food writer and presenter, Beca Lyne-Pirkis's, we produced a press release and produced a series of social media posts to align to the Welsh Cakes for Welsh Women's Aid campaign.

Change that Lasts: Ask Me Community Ambassadors:

The 'Ask Me' scheme aims to improve the community's response to survivors of abuse by training members of the community to become "ambassadors". This year we trained a total of 170 ambassadors across Wales. Not only did ambassadors support and signpost survivors, concerned others and perpetrators to seek help and services, but they were also involved in other key community work. For example, ambassadors have engaged with health and police services, including providing Live Fear Free resources. This was in addition to raising awareness with friends and colleagues at work. Ask Me Ambassadors were involved in a variety of fundraising activities. One ambassador ran the Cardiff half marathon on behalf of Welsh Women's Aid; while another arranged for a significant sum (approximately £17,000) to go to women's services across Wales; and one recently held an online relay to raise money for Cardiff Women's Aid.

Their work has been incredibly important and has already shown valuable benefits to the communities they represent.

Ensuring provision of quality services for survivors that build on strengths, meet needs and reduce the harmful effects of abuse over time

Influencing the National Agenda:

In 2019/20 WWA responded to 100% of VAWDASV relevant consultations. Priority was given to those consultations where influence from survivors and services were most required.

The Domestic Abuse Bill was re-introduced post general election with the first reading taking place on 3rd March 2020. WWA have collaborated with sister organisations in England to respond to the reintroduction of the DA Bill and provide supporting evidence for the first reading. We have informed a joint briefing from the sector outlining the priorities of the bill, reviewed and informed amendments on family courts and provided guidance to the Victims Commissioner on a new offence regarding strangulation. We continue to work alongside EVAW, Rape Crisis and Imkaan. Welsh Women's Aid has continued to support the Welsh Government VAWDASV communications meetings and provide feedback on the latest campaign concepts.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2020

Achievements and performance *(continued)*

We have provided media responses to BBC Wales, ITV, Wales Online, the Guardian and local newspapers in both Welsh and English. Topics covered include promotion of the Live Fear Free Helpline, disclosures by survivors and covid-19.

During the final weeks of March blogs on self-care and safety for survivors were produced that supported children and young people and we developed an information page with all relevant guidance and advice for the sector and survivors related to VAWDASV. We produced a public statement on the use of Hotels and B&Bs to inform government and media discussions.

Since the covid-19 pandemic we have produced two briefings for Welsh Government regarding the initial impact assessment of covid-19 on survivors and specialist services outlining clear solutions to mitigate the impact and enable services to maintain and increase support. These were informed by direct consultation with specialist services. We have also written to the First Minister, key portfolio ministers, PCCs and WLGA to outline the focus needed from all stakeholders and to offer to work with them to maintain and increase provision. We have worked closely with the Welsh Government covid-19 strategic VAWDASV Team to advise on the government's response and approach to covid-19 during lockdown.

Provided expertise on VAWDASV to commissioners:

During 2019/20, WWA held a seminar for commissioners with presentations and workshops on various subjects including: commissioning trauma-informed services and the Change that Lasts model; regional commissioning; commissioning services for LGBT survivors; and survivors with No Recourse to Public Funds.

WWA has promoted the opportunities with commissioners to adopt the Change that Lasts model across Wales having piloted the full model with specialist services in collaboration Respect in Cardiff. Continuation funding has been secured to continue the project in 2020/21.

The commissioning briefing (as a part of the Lloyds toolkit) was shared with the Supporting People network in addition to the circulation of the Toolkit using our Newsletter, and correspondence with commissioners throughout the year.

National Quality Service Standards:

NQSS Quality Mark scheme continues to be monitored and assessed across Wales to help specialist services evidence their quality and promote consistent delivery of high quality, needs led, strength based, gender responsive services. Throughout the year members have been completing assessments including first time assessments, mid-term reviews and re-assessments. All members with a conditional pass have been provided with capacity support to work towards a full pass. Members receive support throughout the standards cycle, rather than just at the points where they are working towards recommendations. They are supported to achieve the quality mark and maintain the standards.

83% of services are engaged in the NQSS Quality Mark (15 out of the eligible 18 services). In addition, we produced an enhanced external assessment toolkit and provided expert training to the pool of external assessors on the enhanced assessment process.

Children Matter:

Our Children Matter report was published this year. The report provides the gap analysis in provision of services for children and young people in Wales, and produced a model of delivery with proposed costings and funding model. The report can be found on our website. This information was presented at the children and young people's conference in November. We established regional children and young people worker meetings to focus on regularly updating on collective experiences and needs of workers and children and young people in their services to share expertise and practice.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2020

Achievements and performance *(continued)*

This year Welsh Women's Aid trained 96 professionals from 22 organisations within our STAR suite of services. The professionals trained in 2019/20 are delivering STAR preventative programmes within Youth Justice settings, and our member groups are delivering recovery STAR programmes. In order to expand upon the work of STAR, a webinar was developed and delivered for VAWDASV specialists on supporting mothers and babies from a specialist domestic abuse and sexual violence perspective.

Live Fear Free Helpline:

The Live Fear Free Helpline is funded predominantly by the Welsh Government and delivered by Welsh Women's Aid having delivered the helpline in Wales for the last 15 years. The helpline managed 32,270 contacts during 2019/20 in comparison to 31,981 in the previous year. The strike rate (rate of incoming calls answered within 30 seconds) for the year was 97%.

The Helpline also undertook 7,281 outgoing calls, ranging from calls to agencies, passing messages on to domestic abuse services, survivors participating in the Holding services and Ambulance referral pathways etc. This would take the total number of incoming and outgoing contacts managed by the Helpline to 39,226. 17,804 individuals received help and support from the service in 2019/20 (through calls, call-backs, emails, texts and webchats).

302 service users provided feedback to the helpline over the course of the year. The percentage of service users reporting referrals to appropriate support services was 100%; and the percentage of service users reporting they have accessed information and advice (either by telephone or website) was also 100%.

Direct Domestic Abuse Services:

The Colwyn Bay and Wrexham domestic abuse services were successfully transferred to Domestic Abuse Safety Unit (North Wales) in April 2019. Ongoing support continues as part of our federation of specialist member services.

Creating effective partnerships with survivors, specialist services and others to strengthen our movement to achieve change that lasts

National Training Partnership:

Our National Training Partnership involves representatives from the specialist VAWDASV sector in Wales to deliver training contracts in Wales. We continue to promote this national service as being the only Wales-based accredited provider of Domestic Abuse Matters training for the criminal justice system in Wales, which accompanies our specialist training for the CJS on working with perpetrators, on coercive controlling behaviour and on other aspects of VAWDASV.

In total, 805 professionals were trained including QCF, Sexual Harassment, Violence and abuse training, Trusted Professional, DA Awareness, Bystander Awareness, STAR 7-11 and 14-25, and Offender Management. In addition, we also provided training for 145 practitioners in Group 2 & 3 of the Welsh Government National Training Framework for VAWDASV.

Survivor Participation:

Throughout the year, we continued to engage with survivors through our National Survivor Participation Project SEEdS project. Three survivors from our project were supported to speak at our National conference and our journalist seminar and one at the Business Breakfast. SEEdS also attended our We Believe Her event. We continue to facilitate an online forum of 90+ survivors and promoting on our website and at events. This forum enables survivors to be informed of policy and service developments, opportunities to engage and attend events.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2020

Achievements and performance *(continued)*

During 2019/20 we have developed the national survivor engagement framework. The survivor engagement framework covers all aspects of survivor engagement across our federation and how this will support survivor engagement with national and local government decision makers and other stakeholders. This will now be implemented in the coming year.

Further to this we supported our established SEEdS group to transition to an independent group following the end of the programme in March 2020. At the end of the project there was a total of 18 SEEdS members. We will provide ongoing support for the group as a self-governing collection of VAWDASV experts.

Welsh Women's Aid Federation:

We have continued to work collaboratively in partnership with our members and the wider VAWDASV third sector. In 2019/20 a total of 10 regional meetings were held to share practice, develop joint working relationships and support the engagement with regional commissioners. A funding task and finish group which involved members inputting around the Welsh Government sustainable funding agenda was created during the year.

Welsh Women's Aid held a focus group with sexual violence survivors exploited through prostitution. This was organised in partnership with one of our members who deliver the service. As a result of this work, we produced a list of recommendations for policy makers and service providers and a position paper outlining key priorities to address prostitution and sexual exploitation under VAWDASV.

As a result of the covid-19 pandemic our engagement and support to our membership increased significantly in March 2020 with a continued level of enhanced support into 2020/21.

VAWDASV partnership work:

In partnership with VAWG organisations across the UK, we wrote to the Prime Minister and informed a joint sector briefing outlining covid-19 impacts and the need for coordination and support across non-devolved areas aligning with the Welsh context. We have provided representation for the Welsh specialist sector at meetings led by DA Commissioner, VAWG sector coalition meetings, and National Policing Domestic Abuse advisory meetings, led by the College of Policing.

In 2019/20, we focused on giving a voice to the sector in communicating their needs to the UK and Welsh Government as well as other public and third sector bodies such as Community Housing Cymru. We continued to partner with Cymorth Cymru and CIH Cymru to inform the Welsh Government budget to ensure that it appropriately resources commissioners to enable adequate housing related support to all survivors.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2020

Achievements and performance *(continued)*

This year WWA collaborated with WEN Wales, Disability Wales, Shelter Cymru, Chwarae Teg' and others to jointly advocate for VAWDASV prevention and address intersecting/multiple disadvantage. We provided workshops on sexual harassment; inputting into the Gender Equality Review; promoting joint briefings and reports to meet the needs of disabled survivors, and housing needs of sexual violence survivors.

We continue work with PCCs; specialist services that support women in the CJS; Wales Women in the CJS Board; and the IOM Cymru Women's Pathfinder Programme, to ensure members are supported to meet the needs of women and girls in the criminal justice system who have experienced abuse. We are supporting members to maximise their support for women involved in the CJS and we have been engaging with Clinks and took part in follow up work to their joint Women in the Criminal Justice System Summit in Q3.

In addition, WWA sustained our partnership with Wales Arts Review, providing a piece for St Dwynwen's day linking her history as a survivor of forced marriage and rape and her message of love to the promotion of healthy relationship education and prevention of VAWDASV today.

National Data Gathering and Reporting:

This year WWA has engaged with members to update and improve the data collection method for gathering information on demand for services in Wales. The methodology, return and timeliness of data submissions has improved, so that Welsh statistics are more reliable and robust.

Data gathered by specialist services in Wales is collated and analysed to inform the Welsh Government to assist with the development of national strategy and national outcome measures. The information was also used to inform regional plans, needs assessments, national and international campaigns and research.

Support was also provided for members with specific data analysis requests to enable their funding applications to be more robust and to improve reports to funders on outcomes and the impact of the services they provide.

The Wales Audit Office Report: Progress in implementing the Violence Against Women, Domestic Abuse and Sexual Violence Act identified the Welsh Women's Aid data as "one of the best sources of Welsh specific information on demand for domestic abuse and violence services".

Financial review

In 2019/20 the organisation had an in year deficit of £115,762 arising from the costs of transferring our direct services in Colwyn Bay and Wrexham to a local specialist VAWDASV provider. The services remain in the Welsh Women's Aid Federation as they are now being run by a member organisation in North Wales. As a result, restricted funds decreased by £103,563. As at 31 March 2020 the charity reported retained funds of £957,547. Represented by; £560,626 of unrestricted funds and £396,921 of restricted funds.

The majority of the organisation's income is grant funded and we recognise the need to build a suitable level of reserves to meet the needs of the charity. We have a Reserves Policy which assesses the level of unrestricted reserves required to meet costs of closure, foreseeable exceptional expenditure and temporary reductions in funding. The current level of unrestricted reserves are adequate to meet the Reserves Policy.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2020

The Welsh Government is the principal funder providing 59% of the charity's income for continuing operations. The remaining income is from a variety of sources including donations, member subscriptions, foundations and other public sector bodies.

The continuing and discontinued operations are stated separately throughout the report for transparency.

Plans for future periods

2020/21 will be the second year of our 5 Year Strategy delivery. We will continue with our work to promote the social and cultural change needed to end violence against women, domestic abuse and sexual violence, that unites us with our funders, supporters, and the communities we serve. Our national federation has a shared vision, value-base and approach, and investment into a federated structure provides the combined impact of individual charities with the benefit of collective impact, resilience and strength as a movement. Together, we provide a strong, well-developed and cohesive programme of local, regional and national work that benefits survivors and creates a safer, healthier, more equal and violence-free future for everyone.

Our Strategy and delivery align with the Well-being of Future Generations framework in Wales by adopting a long-term approach that focuses on prevention, prioritising collaboration and integration, and centring the involvement of survivors, members, services and stakeholders

In 2020/21 our work will continue to focus on our strategic priorities:

- Preventing violence against women, domestic abuse and sexual violence from happening in the first place
- Ensuring provision of quality services for survivors that build on strengths, meet needs and reduce the harmful effects of abuse over time
- Creating effective partnerships with survivors, specialist services and others to strengthen our movement to achieve change that lasts

Our priorities for 2020/21 will be to ensure:

That violence against women, domestic abuse and sexual violence remains a top priority for government during and following the covid-19 pandemic regardless of the risks of economic downturn and future surges in demand and spikes in the prevalence of covid-19.

Internally, we will also work to ensure our overall efficiency and effectiveness is improved, we lead on evidence-based services, our capacity, fundraising and supporter base is increased, we enhance and improve delivery and impact of direct services, and strengthen our internal and external communications.

This will include, for example, providing member services with bespoke support and making sure that survivors get the help and support they need, through providing training, guidance and toolkits, that support professionals to provide effective and appropriate responses to survivors; and using our influence and networks to ensure survivors voices are heard and remain at the centre of any existing or developing interventions.

We will continue to support implementation of the Violence Against Women, Domestic Abuse and Sexual Violence Act including the refresh of the Welsh Government VAWDASV Strategy and development of a sustainable funding model for Wales.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2020

We will continue to campaign for a strong and effective Domestic Violence Bill with our sister federations in the UK and that the risks related to leaving the EU are mitigated.

We will continue to advocate to ensure Wales' strategy, legislation and international convention requirements are delivered. We will be ensuring that the diverse interests and experiences of our member services and of survivors remain at the centre of any approach to improve practice and prevent violence and abuse to ensure that no woman is left behind.

We will review our 5 Year Strategy to ensure that it remains current and relevant in the post covid-19 environment and continue to develop our services in response to the pandemic including our increased social media presence, online training delivery, enhanced survivor and community engagement and increased capacity building for our members.

Trustees' responsibilities statement

The trustees, who are also directors for the purposes of company law, are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the incoming resources and application of resources, including the income and expenditure, for that period.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the applicable Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Welsh Women's Aid

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report) *(continued)*

Year ended 31 March 2020

Auditor

Each of the persons who is a trustee at the date of approval of this report confirms that:

- so far as they are aware, there is no relevant audit information of which the charity's auditor is unaware; and
- they have taken all steps that they ought to have taken as a trustee to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information.

The auditor is deemed to have been re-appointed in accordance with section 487 of the Companies Act 2006.

The trustees' annual report was approved on 4/11/2020 and signed on behalf of the board of trustees by:



P Walters – Chair
Trustee



R Eagles - Treasurer
Trustee

Welsh Women's Aid

Company Limited by Guarantee

Independent Auditor's Report to the Members of Welsh Women's Aid

Year ended 31 March 2020

Opinion

We have audited the financial statements of Welsh Women's Aid (the 'charity') for the year ended 31 March 2020 which comprise the statement of financial activities (including income and expenditure account), statement of financial position, statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2020 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Welsh Women's Aid

Company Limited by Guarantee

Independent Auditor's Report to the Members of Welsh Women's Aid *(continued)*

Year ended 31 March 2020

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies' exemptions from the requirement to prepare a strategic report.

Welsh Women's Aid

Company Limited by Guarantee

Independent Auditor's Report to the Members of Welsh Women's Aid *(continued)*

Year ended 31 March 2020

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

Welsh Women's Aid

Company Limited by Guarantee

Independent Auditor's Report to the Members of Welsh Women's Aid *(continued)*

Year ended 31 March 2020

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Use of our report

This report is made solely to the charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.



Jonathan Rhodes BSc BFP FCA (Senior Statutory Auditor)

For and on behalf of
Walter Hunter & Co Limited
Chartered accountant & statutory auditor

24 Bridge Street
Newport
South Wales
NP20 4SF

Date..4/11/2020

Welsh Women's Aid
Company Limited by Guarantee
Statement of Financial Activities
(including income and expenditure account)

Year ended 31 March 2020

	Note	Unrestricted funds £	Restricted funds £	2020 Total from continuing operations £	Discontinued operations £	Total funds £	Total from continuing operations £	2019 Discontinued operations £	Total funds £
Income and endowments									
Donations and legacies	5	38,774	70	38,844	255	39,099	45,755	-	45,755
Charitable activities	6	65,717	1,911,092	1,976,809	124,633	2,101,442	1,830,222	417,189	2,247,421
Other trading activities	7	-	-	-	19,299	19,299	-	171,515	171,515
Total income		<u>104,491</u>	<u>1,911,162</u>	<u>2,015,653</u>	<u>144,187</u>	<u>2,159,840</u>	<u>1,875,977</u>	<u>588,714</u>	<u>2,464,691</u>
Expenditure									
Expenditure on charitable activities	8								
	9	82,107	1,958,074	2,040,181	235,421	2,275,602	1,955,439	594,903	2,550,342
Total expenditure		<u>82,107</u>	<u>1,958,074</u>	<u>2,040,181</u>	<u>235,421</u>	<u>2,275,602</u>	<u>1,955,439</u>	<u>594,903</u>	<u>2,550,342</u>
Net expenditure		<u>22,384</u>	<u>(46,912)</u>	<u>(24,528)</u>	<u>(91,234)</u>	<u>(115,762)</u>	<u>(79,462)</u>	<u>(6,189)</u>	<u>(85,651)</u>
Transfers between funds		(34,583)	34,583	-	-	-	-	-	-
Net movement in funds		<u>(12,199)</u>	<u>(12,329)</u>	<u>(24,528)</u>	<u>(91,234)</u>	<u>(115,762)</u>	<u>(79,462)</u>	<u>(6,189)</u>	<u>(85,651)</u>

The statement of financial activities (including income and expenditure account)
continues on the following page.

The notes on pages 24 to 40 form part of these financial statements.

Welsh Women's Aid
Company Limited by Guarantee

Statement of Financial Activities
(including income and expenditure account) (continued)

Year ended 31 March 2020

	Note	2020			2019			
		Unrestricted funds £	Restricted funds £	Total from continuing operations £	Discontinued operations £	Total from continuing operations £	Discontinued operations £	Total funds £
Reconciliation of funds								
Total funds brought forward		572,825	500,484	1,073,309		1,158,960		1,158,960
Total funds carried forward		560,626	488,155	1,048,781	(91,234)	1,079,498	(6,189)	1,073,309

The statement of financial activities includes all gains and losses recognised in the year.

The statement of financial activities (including income and expenditure account)
continues on the following page.

The notes on pages 24 to 40 form part of these financial statements.

Welsh Women's Aid

Company Limited by Guarantee

Statement of Financial Position

31 March 2020

	Note	2020 £	2019 £
Fixed assets			
Tangible fixed assets	15	396,921	407,913
Current assets			
Debtors	16	569,993	423,746
Cash at bank and in hand		490,028	589,676
		<u>1,060,021</u>	<u>1,013,422</u>
Creditors: amounts falling due within one year	17	<u>499,395</u>	<u>348,026</u>
Net current assets		560,626	665,396
Total assets less current liabilities		957,547	1,073,309
Net assets		957,547	1,073,309
Funds of the charity			
Restricted funds		396,921	500,484
Unrestricted funds		560,626	572,825
Total charity funds	19	957,547	1,073,309

These financial statements were approved by the board of trustees and authorised for issue on 4/11/2020, and are signed on behalf of the board by:

P Walters – Chair
Trustee

R Eagles - Treasurer
Trustee

The notes on pages 24 to 40 form part of these financial statements.

Welsh Women's Aid

Company Limited by Guarantee

Statement of Cash Flows

Year ended 31 March 2020

	2020 £	2019 £
Cash flows from operating activities		
Net expenditure	(135,411)	(85,651)
<i>Adjustments for:</i>		
Depreciation of tangible fixed assets	25,209	53,583
Interest payable and similar charges	83	214
Loss on disposal of heritage assets	8,369	-
Accrued expenses	127,435	39,732
<i>Changes in:</i>		
Trade and other debtors	(146,247)	64,933
Trade and other creditors	43,583	89,112
Cash generated from operations	(76,979)	161,923
Interest paid	(83)	(214)
Net cash (used in)/from operating activities	(77,062)	161,709
Cash flows from investing activities		
Purchase of tangible assets	(22,586)	(5,716)
Proceeds from sale of tangible assets	8,369	-
Proceeds from sale of heritage assets	(8,369)	-
Net cash used in investing activities	(22,586)	(5,716)
Net (decrease)/increase in cash and cash equivalents	(99,648)	155,993
Cash and cash equivalents at beginning of year	589,676	433,683
Cash and cash equivalents at end of year	490,028	589,676

The notes on pages 24 to 40 form part of these financial statements.

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements

Year ended 31 March 2020

1. General information

The charity is a public benefit entity and a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is Pendragon House, Caxton Place, Cardiff, CF23 8XE.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Companies Act 2006.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis.

Going concern

There are no material uncertainties about the charity's ability to continue.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Fund accounting

The charity maintains a general unrestricted fund which represents funds which are expendable at the discretion of the trustees in furtherance of the objects of the charity. Such funds may be held in order to finance both working capital and capital investment.

Restricted funds have been provided to the charity for particular purposes, and it is the policy of the board of trustees to carefully monitor the application of those funds in accordance with the restrictions placed upon them.

Any proposed transfer between funds would be considered on the particular circumstances.

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2020

3. Accounting policies *(continued)*

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Tangible assets

All fixed assets are initially recorded at cost.

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2020

3. Accounting policies *(continued)*

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Freehold Property	-	2% p.a. Reducing balance basis
Equipment	-	25% p.a. Reducing balance basis

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs, unless the arrangement constitutes a financing transaction, where it is recognised at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

Defined contribution plans

Contributions to defined contribution plans are recognised as an expense in the period in which the related service is provided. Prepaid contributions are recognised as an asset to the extent that the prepayment will lead to a reduction in future payments or a cash refund.

4. Limited by guarantee

The charity is incorporated under the Companies Act 2006 and is limited by guarantee, each member having undertaken to contribute such amounts not exceeding one pound as may be required in the event of the company being wound up whilst he or she is still a member or within one year thereafter.

There are 21 members of the company (2019: 22).

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2020

5. Donations and legacies

	Unrestricted Funds	Restricted Funds	Continuing operations £	Discontinued Operations £	Total Funds 2020 £
Donations	26,703	70	26,773	255	27,028
Memberships	<u>12,071</u>	<u>–</u>	<u>12,071</u>	<u>–</u>	<u>12,071</u>
	<u>38,774</u>	<u>70</u>	<u>38,844</u>	<u>255</u>	<u>39,099</u>

	Unrestricted Funds	Restricted Funds	Continuing operations £	Discontinued Operations £	Total Funds 2019 £
Donations	33,255	–	33,255	–	33,255
Memberships	<u>12,500</u>	<u>–</u>	<u>12,500</u>	<u>–</u>	<u>12,500</u>
	<u>45,755</u>	<u>–</u>	<u>45,755</u>	<u>–</u>	<u>45,755</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2020

6. Charitable activities

	Unrestricted Funds £	Restricted Funds £	Total from Continuing	Discontinued operations	Total Funds 2020 £
Services as part of direct charitable activities	22,493	1,405	23,898	–	23,898
Training income	43,224	–	43,224	–	43,224
Welsh Government Grant - Live Fear Free Helpline	–	484,956	484,956	–	484,956
Welsh Government Grant - Core Funding	–	564,538	564,538	–	564,538
Welsh Government Grant - Capital Funding	–	28,461	28,461	–	28,461
Welsh Government - National Training Framework	–	16,830	16,830	–	16,830
Welsh Government – Bystander	–	–	–	–	–
Welsh Government - SRE Resources	–	–	–	–	–
South Wales Police & Crime Commissioner -Change that Lasts Project	–	432,516	432,516	–	432,516
Tampon Tax - Ask Me Community Ambassadors	–	166,105	166,105	–	166,105
Rosa Justice & Equality fund - Training	–	57,818	57,818	–	57,818
Training Ask & Act	–	81,339	81,339	–	81,339
Lottery- Heritage Funding	–	10,698	10,698	–	10,698
Moondance Foundation – Heritage	–	750	750	–	750
Lloyds TSB Foundation England and Wales - Capacity Building	–	6,951	6,951	–	6,951
Pilgrim Trust - Survivor Funding SEEdS	–	30,000	30,000	–	30,000
South Wales Police & Crime Commissioner - Survivor funding SEEdS	–	28,725	28,725	–	28,725
Natwest- Skills & Opportunities Funding	–	–	–	–	–
Hanfod Cymru - Heritage funding	–	–	–	–	–
Awards for All - Heritage funding	–	–	–	–	–
North Wales Police and Crime Commissioner – Independent Domestic Abuse Advocate funding	–	–	–	–	–
Conwy County Borough Council - Young Person Support Worker Grant	–	–	–	–	–
Wrexham County Borough Council - Outreach Housing Grant	–	–	–	–	–
Wrexham - Student placement	–	–	–	–	–
Colwyn - Student Placement	–	–	–	–	–
Wrexham County Borough Council - Supporting People and Programme Grant	–	–	–	24,750	24,750
Conwy County Borough Council - Supporting People and Programme Grant	–	–	–	9,460	9,460
Direct service charges	–	–	–	32,171	32,171
Conwy County Borough Council - Families First Grant	–	–	–	43,617	43,617
Peoples Postcode Trust - Colwyn Bay	–	–	–	8,969	8,969
Wrexham - Children In Need	–	–	–	5,666	5,666
	<u>65,717</u>	<u>1,911,092</u>	<u>1,976,809</u>	<u>124,633</u>	<u>2,101,442</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2020

6. Charitable activities *(continued)*

	Unrestricted Funds £	Restricted Funds £	Total from Continuing	Discontinued operations	Total Funds 2019 £
Services as part of direct charitable activities	15,360	–	15,360	–	15,360
Training income	31,990	321	32,311	–	32,311
Welsh Government Grant - Live Fear Free Helpline	–	485,898	485,898	–	485,898
Welsh Government Grant - Core Funding	–	564,538	564,538	–	564,538
Welsh Government Grant - Capital Funding	–	–	–	–	–
Welsh Government - National Training Framework	–	10,000	10,000	–	10,000
Welsh Government – Bystander	–	4,895	4,895	–	4,895
Welsh Government - SRE Resources	–	26,005	26,005	–	26,005
South Wales Police & Crime Commissioner -Change that Lasts Project	–	341,634	341,634	–	341,634
Tampon Tax - Ask Me Community Ambassadors	–	77,132	77,132	–	77,132
Rosa Justice & Equality fund - Training	–	11,242	11,242	–	11,242
Training Ask & Act	–	75,554	75,554	–	75,554
Lottery- Heritage Funding	–	38,843	38,843	–	38,843
Moondance Foundation – Heritage	–	7,844	7,844	–	7,844
Lloyds TSB Foundation England and Wales - Capacity Building	–	85,222	85,222	–	85,222
Pilgrim Trust - Survivor Funding SEEdS	–	16,690	16,690	–	16,690
South Wales Police & Crime Commissioner - Survivor funding SEEdS	–	20,082	20,082	–	20,082
Natwest- Skills & Opportunities Funding	–	5,848	5,848	–	5,848
Hanfod Cymru - Heritage funding	–	4,000	4,000	–	4,000
Awards for All - Heritage funding	–	7,124	7,124	–	7,124
North Wales Police and Crime Commissioner – Independent Domestic Abuse Advocate funding	–	–	–	102,320	102,320
Conwy County Borough Council - Young Person Support Worker Grant	–	–	–	15,000	15,000
Wrexham County Borough Council - Outreach Housing Grant	–	–	–	36,175	36,175
Wrexham - Student placement	–	–	–	3,500	3,500
Colwyn - Student Placement	–	–	–	560	560
Wrexham County Borough Council - Supporting People and Programme Grant	–	–	–	99,000	99,000
Conwy County Borough Council - Supporting People and Programme Grant	–	–	–	113,523	113,523
Direct service charges	–	–	–	–	–
Conwy County Borough Council - Families First Grant	–	–	–	28,617	28,617
Peoples Postcode Trust - Colwyn Bay	–	–	–	4,808	4,808
Wrexham - Children In Need	–	–	–	13,696	13,696
	<u>47,350</u>	<u>1,782,872</u>	<u>1,830,222</u>	<u>417,199</u>	<u>2,247,421</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2020

7. Other trading activities

	Unrestricted Funds £	Restricted Funds £	Total from Continuing	Discontinued operations	Total Funds 2020 £
Rental Income	–	19,299	–	19,299	19,299

	Unrestricted Funds £	Restricted Funds £	Total from Continuing	Discontinued operations	Total Funds 2019 £
Rental Income	–	171,515	–	171,515	171,515

8. Expenditure on charitable activities by fund type

	Unrestricted Funds £	Restricted Funds £	Total Funds 2020 £
Core Services	40,581	687,172	727,753
Tampon Tax - Ask Me Community Ambassadors	–	163,871	163,871
Welsh Government Live Fear Free Helpline	–	438,348	438,348
Welsh Government National Training framework	–	16,830	16,830
Welsh Government SRE resources	–	–	–
Welsh Government Bystander	–	–	–
South Wales Police & Crime Commissioner Change that lasts project	–	412,052	412,052
South Wales Police & Crime Commissioner funding SEEdS	–	17,273	17,273
Training Ask & Act	–	73,465	73,465
Training	20,850	45,110	65,960
Lottery Heritage funding	–	10,698	10,698
Lloyds TSB Foundation England and Wales - Capacity Building	–	24,978	24,978
Natwest Skills & opportunities funding	–	–	–
ASK Me project	–	–	–
Pilgrim Trust - Survivor Funding SEEdS	–	36,358	36,358
Conwy County Borough Council SPPG	–	6,959	6,959
Conwy County Borough Council Housing	–	7,490	7,490
Conwy County Borough Council Families First	–	39,510	39,510
Peoples Postcode Trust - Colwyn Bay	–	8,969	8,969
Wrexham Refuge	–	21,939	21,939
Wrexham IDVA	–	–	–
Wrexham Temple Row	496	–	496
Wrexham Children in Need	–	5,666	5,666
Wrexham Refuge housing management	–	11,809	11,809
Support costs	20,180	164,998	185,178
	<u>82,107</u>	<u>2,193,495</u>	<u>2,275,602</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2020

8. Expenditure on charitable activities by fund type *(continued)*

	Unrestricted Funds £	Restricted Funds £	Total Funds 2019 £
Core Services	67,609	561,441	629,050
Tampon Tax - Ask Me Community Ambassadors	-	62,107	62,107
Welsh Government Live Fear Free Helpline	-	468,863	468,863
Welsh Government National Training framework	-	10,007	10,007
Welsh Government SRE resources	-	26,005	26,005
Welsh Government Bystander	-	2,189	2,189
South Wales Police & Crime Commissioner Change that lasts project	-	326,782	326,782
South Wales Police & Crime Commissioner funding SEEdS	-	35,517	35,517
Training Ask & Act	-	69,174	69,174
Training	35,014	10,160	45,174
Lottery Heritage funding	-	58,561	58,561
Lloyds TSB Foundation England and Wales - Capacity Building	-	75,370	75,370
Natwest Skills & opportunities funding	-	11,548	11,548
ASK Me project	-	16,304	16,304
Pilgrim Trust - Survivor Funding SEEdS	-	6,299	6,299
Conwy County Borough Council SPPG	-	112,225	112,225
Conwy County Borough Council Housing	-	71,718	71,718
Conwy County Borough Council Families First	-	41,322	41,322
Peoples Postcode Trust - Colwyn Bay	-	4,808	4,808
Wrexham Refuge	-	90,302	90,302
Wrexham IDVA	-	108,599	108,599
Wrexham Temple Row	-	46,228	46,228
Wrexham Children in Need	-	13,761	13,761
Wrexham Refuge housing management	-	66,417	66,417
Support costs	14,465	137,547	152,012
	<u>117,088</u>	<u>2,433,254</u>	<u>2,550,342</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2020

9. Expenditure on charitable activities by activity type

	Activities undertaken		Total funds	Total fund
	directly	Support costs	2020	2019
	£	£	£	£
Core Services	727,753	61,132	788,885	662,857
Tampon Tax - Ask Me Community Ambassadors	163,870	10,669	174,539	68,698
Welsh Government Live Fear Free Helpline	438,350	45,283	483,633	492,132
Welsh Government National Training framework	16,830	–	16,830	10,007
Welsh Government SRE resources	–	–	–	26,005
Welsh Government Bystander	–	–	–	4,894
South Wales Police & Crime Commissioner Change that lasts project	412,052	31,319	443,371	342,927
South Wales Police & Crime Commissioner funding SEEdS	17,273	3,667	20,940	38,415
Training Ask & Act	73,465	7,874	81,339	75,555
Training	65,960	10,420	76,380	55,242
Lottery Heritage funding	10,698	–	10,698	58,561
Lloyds TSB Foundation England and Wales - Capacity Building	24,979	2,180	27,157	85,223
Natwest Skills & opportunities funding	–	–	–	11,548
ASK Me project	–	–	–	17,125
Pilgrim Trust - Survivor Funding SEEdS	36,358	2,960	39,318	7,372
Conwy County Borough Council SPPG	6,959	2,501	9,460	121,354
Conwy County Borough Council Housing	7,490	–	7,490	76,350
Conwy County Borough Council Families First	39,510	4,362	43,872	43,939
Peoples Postcode Trust - Colwyn Bay	8,969	–	8,969	4,808
Wrexham Refuge	21,939	2,811	24,750	99,258
Wrexham IDVA	–	–	–	113,988
Wrexham Temple Row	496	–	496	48,190
Wrexham Children in Need	5,666	–	5,666	13,761
Wrexham Refuge housing management	11,809	–	11,809	72,133
	<u>2,090,424</u>	<u>185,178</u>	<u>2,275,602</u>	<u>2,550,342</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2020

11. Net expenditure

Net expenditure is stated after charging/(crediting):

	2020	2019
	£	£
Depreciation of tangible fixed assets	25,209	53,583
Loss on disposal of assets	8,369	–
Audit fees (including VAT)	4,128	4,008
	<u>37,706</u>	<u>61,599</u>

12. Staff costs

The total staff costs and employee benefits for the reporting period are analysed as follows:

	2020	2019
	£	£
Wages and salaries	1,199,637	1,476,262
Social security costs	105,868	130,062
Employer contributions to pension plans	67,259	79,909
	<u>1,372,764</u>	<u>1,686,233</u>

The average head count of employees during the year was 43 (2019: 60). The average number of full-time equivalent employees during the year is analysed as follows:

	2020	2019
	No.	No.
Administrative staff	11	11
Service delivery	30	43
	<u>41</u>	<u>54</u>

The number of employees whose remuneration for the year fell within the following bands, were:

	2020	2019
	No.	No.
£60,000 to £69,999	–	1
£70,000 to £79,999	1	–
	<u>1</u>	<u>1</u>

13. Trustee remuneration and expenses

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees (2019: nil).

During the year £3,251 of expenses were reimbursed to 7 trustees (2019: £3,106 to 7 trustees).

14. Transfers between funds

During the year the direct services in North Wales was transferred voluntarily to another charity. The board agreed to transfer the reserves relating to the direct services. This is reflected within note 19.

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2020

15. Tangible fixed assets

	Freehold Property £	Equipment £	Total £
Cost			
At 1 April 2019	439,672	224,015	663,687
Additions	–	22,586	22,586
Disposals	–	(78,947)	(78,947)
At 31 March 2020	439,672	167,654	607,326
Depreciation			
At 1 April 2019	61,262	194,512	255,774
Charge for the year	8,794	16,415	25,209
Disposals	–	(70,578)	(70,578)
At 31 March 2020	70,056	140,349	210,405
Carrying amount			
At 31 March 2020	369,616	27,305	396,921
At 31 March 2019	378,410	29,503	407,913

16. Debtors

	2020 £	2019 £
Trade debtors	566,200	411,916
Prepayments and accrued income	3,793	11,830
	569,993	423,746

17. Creditors: amounts falling due within one year

	2020 £	2019 £
Trade creditors	188,915	140,281
Deferred Income	232,717	156,069
Accruals	46,736	15,598
Social security and other taxes	31,027	36,078
	499,395	348,026

Grant funding included within Deferred income and accruals as at 31 March 2020:

	£
Tampon Tax - Ask Me Community Ambassadors	10,101
Welsh Government Live Fear Free Helpline	3,007
South Wales Police & Crime Commissioner - Change that lasts project	95,899
South Wales Police & Crime Commissioner - Survivor funding SEEdS	16,275
Rosa – Changing the conversation	17,045
Rosa Justice and Equality Fund	24,997
Live Fear Free Helpline Capital Grant	11,716
Lottery Heritage funding	3,677
Esmee Fairbairn	50,000
	232,717

Grant funding included within Deferred income as at 31 March 2019 released during the year ended 31 March 2020: £156,069.

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2020

18. Pensions and other post retirement benefits

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £67,259 (2019: £79,909).

19. Analysis of charitable funds

Unrestricted funds

	At 1 April 2019 £	Income £	Expenditure £	Transfers £	At 31 March 2020 £
Unrestricted	<u>572,825</u>	<u>104,491</u>	<u>(82,107)</u>	<u>(34,583)</u>	<u>560,626</u>

	At 1 April 2018 £	Income £	Expenditure £	Transfers £	At 31 March 2019 £
Unrestricted	<u>589,869</u>	<u>93,105</u>	<u>(117,088)</u>	<u>6,939</u>	<u>572,825</u>

Restricted funds

	At 1 April 2019 £	Income £	Expenditure £	Transfers £	At 31 March 2020 £
Continuing Operations:					
Core Services	–	564,538	(564,538)	–	–
Tampon Tax - Ask Me Community Ambassadors	8,434	166,105	(174,539)	–	–
Welsh Government Live Fear Free Helpline	(1,393)	485,026	(483,633)	–	–
Welsh Government National Training Framework	–	16,830	(16,830)	–	–
Rosa Justice and Equality Fund – Training	(8,669)	57,818	(49,149)	–	–
South Wales Police & Crime Commissioner - Change that lasts project	9,450	433,921	(443,371)	–	–
South Wales Police & Crime Commissioner - Survivor funding SEEdS	(7,785)	28,725	(20,940)	–	–
Training Ask & Act	–	81,339	(81,339)	–	–
Lottery Heritage funding	–	10,698	(10,698)	–	–
Moondance Foundation heritage funding	(750)	750	–	–	–
Lloyds TSB Foundation England & Wales - Capacity Building	20,206	6,951	(27,157)	–	–
Pilgrim Trust - Survivor Funding SEEdS	9,318	30,000	(39,318)	–	–
National Violence Against Women Centre of Excellence	378,411	–	(8,795)	–	369,616
Capital Equipment I.T.	36,610	28,461	(37,766)	–	27,305
	<u>443,832</u>	<u>1,911,162</u>	<u>(1,958,073)</u>	<u>–</u>	<u>396,921</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2020

19. Analysis of charitable funds *(continued)*

	At 1 April 2019	Income	Expenditure	Transfers	At 31 March 2020
	£	£	£	£	£
Discontinued Operations:					
North Wales Direct Services	56,652	32,171	(123,406)	34,583	–
Conwy County Borough Council SPPG	–	9,460	(9,460)	–	–
Conwy County Borough Council – Housing	–	7,490	(7,490)	–	–
Conwy County Borough Council Families First	–	43,872	(43,872)	–	–
Peoples Postcode Trust - Colwyn Bay	–	8,969	(8,969)	–	–
Wrexham refuge	–	24,750	(24,750)	–	–
Wrexham Children in Need	–	5,666	(5,666)	–	–
Wrexham refuge housing management	–	11,809	(11,809)	–	–
	<u>500,484</u>	<u>2,055,349</u>	<u>(2,193,495)</u>	<u>34,583</u>	<u>396,921</u>
	At 1 April 2018	Income	Expenditure	Transfers	At 31 March 2019
	£	£	£	£	£
Continuing Operations:					
Core Services	–	564,538	(557,593)	(6,945)	–
Tampon Tax - Ask Me Community Ambassadors	–	77,132	(68,698)	–	8,434
Welsh Government Live Fear Free Helpline	4,841	485,898	(492,132)	–	(1,393)
Welsh Government National Training Framework	–	10,000	(10,006)	6	–
Welsh Government - SRE Resources	–	26,005	(26,005)	–	–
Welsh Government Bystander South Wales Police & Crime Commissioner - Change that lasts project	10,742	341,634	(342,926)	–	9,450
South Wales Police & Crime Commissioner - Survivor funding SEEdS	10,548	20,082	(38,415)	–	(7,785)
Rosa Justice and Equality Fund - Training	–	11,563	(20,232)	–	(8,669)
Training Ask & Act	–	75,554	(75,554)	–	–
Lottery Heritage funding	–	38,843	(38,843)	–	–
Hanfod Cymru Heritage	–	4,000	(4,000)	–	–
Awards for all heritage funding	–	7,124	(7,124)	–	–
Moondance Foundation heritage funding	–	7,844	(8,594)	–	(750)
Lloyds TSB Foundation England & Wales - Capacity Building	20,206	85,222	(85,222)	–	20,206
Natwest skills and opportunities funding	5,700	5,848	(11,548)	–	–
ASK Me project	17,125	–	(17,125)	–	–
Pilgrim Trust - Survivor Funding SEEdS	–	16,690	(7,372)	–	9,318
North Wales Direct Services	61,719	–	–	(5,067)	56,652
National Violence Against Women Centre of Excellence	387,204	–	(8,793)	–	378,411
Capital Equipment I.T.	51,006	–	(14,396)	–	36,610
	<u>569,091</u>	<u>1,782,872</u>	<u>(1,839,473)</u>	<u>(12,006)</u>	<u>500,484</u>

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2020

19. Analysis of charitable funds *(continued)*

	At 1 April 2018	Income £	Expenditure £	Transfers £	At 31 March 2019 £
<i>Discontinued operations:</i>					
Conwy County Borough Council SPPG	–	114,083	(121,356)	7,273	–
Conwy County Borough Council – Housing	–	71,507	(76,348)	4,841	–
Conwy County Borough Council Families First	–	43,617	(43,940)	323	–
Peoples Postcode Trust - Colwyn Bay	–	4,808	(4,808)	–	–
Wrexham refuge	–	99,000	(99,259)	259	–
Wrexham Independent Domestic Abuse Advocate	–	102,320	(113,989)	11,669	–
Wrexham Temple Row	–	39,675	(48,191)	8,516	–
Wrexham Children in Need	–	13,696	(13,759)	63	–
Wrexham Refuge housing management	–	100,008	(72,131)	(27,877)	–
	<u>569,091</u>	<u>2,371,586</u>	<u>(2,433,254)</u>	<u>(6,939)</u>	<u>500,484</u>

Continuing Operations:

Welsh Government Core Services - providing support to Welsh Women's Aid membership, advice and consultation relating to policy and legislation, service development and research, representing the voice of specialist services, executive and organisational management.

Tampon Tax Ask Me Project - community based project in Mid and North Wales to train ambassadors to raise awareness of domestic abuse and the specialist support available in the area. Delivered in partnership with Women's Aid Federation England, Scottish Women's Aid and Women's Aid Federation Northern Ireland.

Welsh Government Live Fear Free Helpline - national 24/7 helpline for survivors of violence against women, domestic abuse and sexual violence including women, men and children. Support for professionals working with survivors and advice to concerned members of the public.

Welsh Government National Training Framework - training to strategic leaders in Wales on provision of services related to the Violence Against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015.

Welsh Government Bystander Campaign - event to promote the "Don't be a Bystander" initiative.

South Wales Police & Crime Commissioner - Change that lasts project. Delivery of the Change that Lasts Model in Cardiff.

South Wales Police and Crime Commissioner Survivor Participation Project - to implement and support survivor groups to empower and educate services in South Wales to improve their responses to victims of domestic abuse and sexual violence.

Rosa Justice and Equality Fund – Sexual harassment training for services in Wales.

Training Ask and Act - Welsh Government funded training programme for relevant authorities under the Violence Against Women, Domestic Abuse and Sexual Violence National Training Framework.

Lottery Heritage Funding - delivery of Welsh Women's Aid 40th anniversary project "40 Voices, 40 Years".

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2020

19. Analysis of charitable funds *(continued)*

Hanfod Cymru Heritage - delivery of Welsh Women's Aid 40th anniversary project "40 Voices, 40 Years".

Awards for All Heritage Funding - delivery of Welsh Women's Aid 40th anniversary project "40 Voices, 40 Years".

Moondance Foundation Heritage funding - delivery of Welsh Women's Aid 40th anniversary project "40 Voices, 40 Years".

Lloyds Bank Foundation Capacity Building Project - support to specialist domestic abuse services (our membership) to improve commission-readiness.

Natwest skills and Opportunities funding - working with Citizen's Advice Service in North Wales to provide financial abuse support.

Pilgrim's Trust Survivor Participation Project - to implement and support survivor groups to empower and educate services in Wales to improve their responses to victims of domestic abuse and sexual violence.

National Violence Against Women Centre of Excellence - capital reserve related to the purchase of Pendragon House.

Capital Equipment - capital reserve related to the purchase of IT equipment.

Discontinued Operations:

North Wales Direct Services - reserve allocated to develop services for Colwyn Bay and the Wrexham area.

Conwy Council Supporting People - providing refuge and support to survivors of violence against women, domestic abuse and sexual violence.

Conwy Council Housing - providing community outreach and support to survivors of violence against women, domestic abuse and sexual violence.

Conwy Council Families First - providing specialist support to children effected by violence against women, domestic abuse and sexual violence.

Wrexham County Borough Council Supporting People - providing refuge and support to survivors of violence against women, domestic abuse and sexual violence.

Peoples Postcode Trust Group Work - project to support survivors of domestic abuse.

Wrexham County Borough Council Independent Domestic Abuse Advocacy.

Children in Need Wrexham - project to provide direct support to children surviving domestic abuse.

Wrexham County Borough Council Housing - providing community outreach and support to survivors of violence against women, domestic abuse and sexual violence.

Wrexham Refuge Housing Management - providing accommodation related support and housing management function.

Welsh Women's Aid

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2020

20. Analysis of net assets between funds

	Unrestricted Funds £	Restricted Funds £	Total Funds 2020 £
Tangible fixed assets	–	396,921	396,921
Current assets	1,060,021	–	1,060,021
Creditors less than 1 year	(519,044)	–	(519,044)
Net assets	540,977	396,921	937,898

	Unrestricted Funds £	Restricted Funds £	Total Funds 2019 £
Tangible fixed assets	–	407,913	407,913
Current assets	902,254	111,168	1,013,422
Creditors less than 1 year	(329,429)	(18,597)	(348,026)
Net assets	572,825	500,484	1,073,309

21. Analysis of changes in net debt

	At 1 Apr 2019 £	Cash flows £	At 31 Mar 2020 £
Cash at bank and in hand	589,676	(99,648)	490,028

22. Operating lease commitments

The total future minimum lease payments under non-cancellable operating leases are as follows:

	2020 £	2019 £
Not later than 1 year	–	4,087
Later than 1 year and not later than 5 years	28,678	28,678
	28,678	32,765

23. Limitation of auditors liability

By way of a members' resolution dated 14th August 2019, the company has agreed to enter into a limited liability agreement with its auditors whereby their exposure to legal claims is limited to £100,000 per claim.

24. Related parties

There were no related party transactions incurred during the year other than trustees expenses within note 13.